
Rescue, Aid & Culture

Intercultural Competence in Civil Protection

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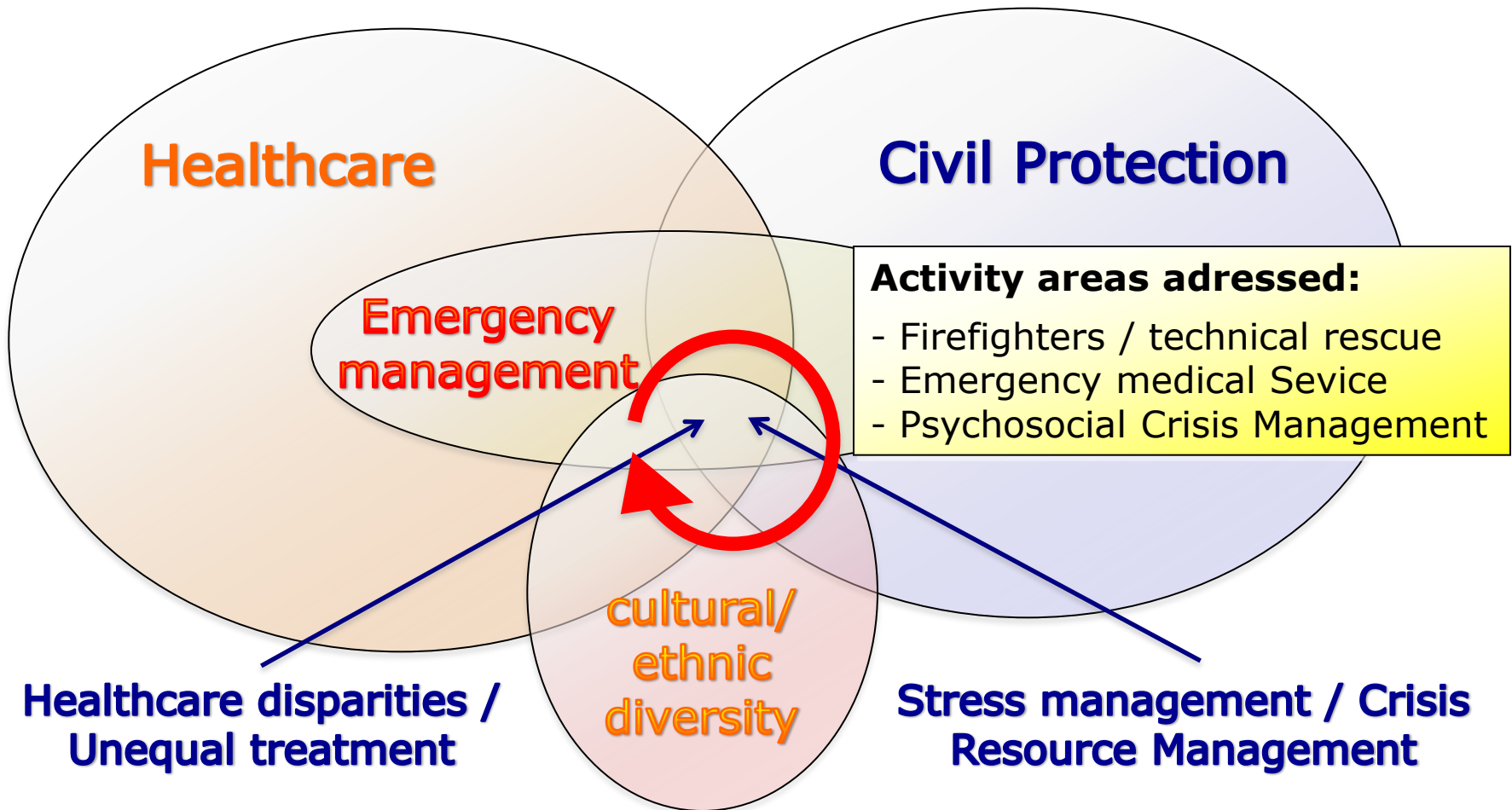
In Kooperation mit:



Universitätsklinikum
Hamburg-Eppendorf

Institut und Poliklinik für
Medizinische Psychologie

Relevant Areas of Reference



Rettung, Hilfe & Kultur 1

- Review (literature and other material)
- Identification and evaluation of 20 intercultural competence trainings and related events in civil protection
- Interviews with 20 civil protection experts
- Interviews with 45 affected (with/without migration background)
- 250 affected were interviewed by questionnaire
- Development of intercultural competence training
- 24 pilot trainings executed (441 participants total)



Rettung, Hilfe & Kultur 1 – Findings

- WP1: Review of literature and other material

Interculturalism/sociocultural diversity is described as a relevant factor (e.g. „unequal treatment“). Training concepts exist, but isolated and unconnected

- WP2: Needs assessment: Intercultural competence in civil protection

The need exists, but its relevance is perceived differently (e.g. by task/job function)

- WP3: Training development

Intercultural competence trainings shall be culturally general, activity oriented and practical. They shall show links to other social competences

- WP4: Evaluation of pilot trainings

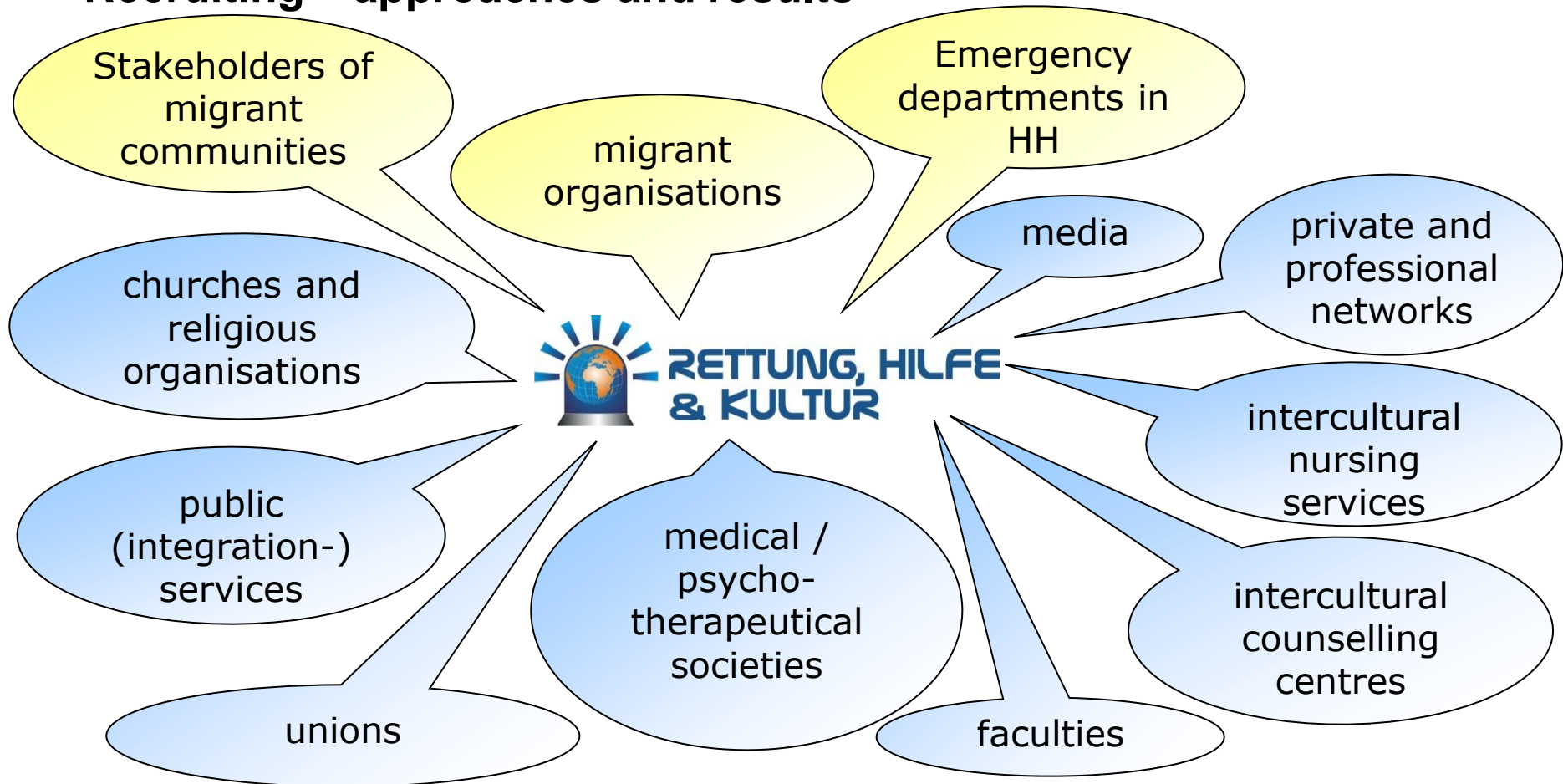
Pilots were conducted in various contexts and constellations. Acceptance was generally high, learning outcomes heterogenous and long-term effects rather positive

Rettung, Hilfe & Kultur 1 - Outcomes

- Little existing research on (inter-)cultural aspects in civil protection. Increased efforts would be desirable.
- Civil protection as a system does not mirror the (increasing) sociocultural and ethnic diversity of Germany. Effects for CP practice have not yet been analysed systematically. Need for information and development of concepts (e.g. intercultural receptiveness of CP organisations)
- Intercultural trainings need to consider the specifications of CP
- The evaluation of the developed training concept was generally positive, but reluctance was also experienced.
- CP relevant knowledge shall be distributed more systematic to members of sociocultural minority groups. The follow-up project *Rettung, Hilfe & Kultur 2 (Rescue – Aid – Culture 2)* brings this forward.

Ap 2.2 Interviews with affected persons

Recruiting – approaches and results



Questions and comments

Thank you? / !



Contact

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