

Social Security Co-ordination and Social Security Reforms

EVALUATION OF THE SECOND SEMINAR ON HEALTH CARE

9 – 10 NOVEMBER 2009, SKOPJE

In the framework of the “Social Security Coordination and Social Security Reforms” (SSCSSR) Programme, a European Commission and Council of Europe Joint Programme to further develop social security institutions in the South-Eastern Europe, the Secretariat of the Programme organised, following the Action Plan, a Regional Seminar on Health Care in Skopje.

At the end of the Seminar, and in order to allow the Secretariat to evaluate the quality of its organisation, as well as relevance of the speakers’ interventions, the availability and assistance of the Secretariat, and the overall organisation of the event, an evaluation report was distributed to all participants.

This report has been prepared on the basis of the 23 evaluation forms received at the Secretariat from a total of 25 participants. It has to be noted also that the forms were anonymous and, consequently, the results obtained could be accepted as not being influenced by external factors.

Results are based on a percentage, on the basis of the evaluation forms received:

1. Content

Did the content of the course fit your needs and expectations?

On a very large scale	17.39%
On a large scale	73.91%
Partially	8.7%
On a small scale	0%

2. Experts (speakers)

Please evaluate the interventions provided by Dr. Prof. Paul Schoukens with regard to their quality and relevance for yourself and your work:

<u>Quality</u>		<u>Relevance</u>	
Very good	78.26%	Very relevant	69.56%
Good	17.39%	Relevant	26.09%
Average	4.35%	Simply interesting	0%
Poor	0%	Irrelevant	4.35%

Please evaluate the interventions provided by Mr. Willy Palm with regard to their quality and relevance for yourself and your work:

<u>Quality</u>		<u>Relevance</u>	
Very good	78.26%	Very relevant	69.56%
Good	17.39%	Relevant	26.09%

Average	4.35%	Simply interesting	0%
Poor	0%	Irrelevant	4.35%

Please evaluate the interventions provided by Mr. Van Goethem with regard to their quality and relevance for yourself and your work:

<u>Quality</u>		<u>Relevance</u>	
Very good	52.17%	Very relevant	60.87%
Good	39.13%	Relevant	47.83%
Average	8.70%	Simply interesting	4.35%
Poor	0%	Irrelevant	0%

Please evaluate the interventions provided by Mr. Filip Dewallens with regard to their quality and relevance for yourself and your work:

<u>Quality</u>		<u>Relevance</u>	
Very good	65.22%	Very relevant	52.17%
Good	30.43%	Relevant	43.48%
Average	4.35%	Simply interesting	4.35%
Poor	0%	Irrelevant	0%

Please evaluate the interventions provided by Prof. Dr. Danny Pieters with regard to their quality and relevance for yourself and your work:

<u>Quality</u>		<u>Relevance</u>	
Very good	91.30%	Very relevant	73.91%
Good	8.70%	Relevant	21.74%
Average	0%	Simply interesting	4.35%
Poor	0%	Irrelevant	0%

3. Organisation

How would you rate the overall organisation of the course?

Very good	91.30%
Good	8.70%
Average	0%
Poor	0%

How would you rate the meeting facilities provided?

Very good	78.26%
Good	17.39%
Average	0%
Poor	0%

How would you rate the hotel accommodation and food provided?

Very good	69.56%
Good	26.09%
Average	4.35%
Poor	0%

How would you evaluate the availability and assistance provided by the Secretariat?

Very good	86.96%
Good	13.04%
Average	0%
Poor	0%

4. Other comments/suggestions:

Only three participants wrote their comments. They thank the Secretariat for the organisation of the event, complained about two speakers who were reading out their presentations.

CONCLUSIONS

The figures included in this report shall be considered as representative since most of the participants returned their evaluation forms to the Secretariat.

The overall organisation of the Seminar, as well as the interventions can be considered as successful. All categories have been evaluated at a high level and the comments have been in general very positive.