

National Human Rights Action Plan for the period 2018-2022

Part I

The Republic of Moldova is a democratic state governed by the rule of law, where human dignity, human rights and freedoms, the free development of human personality, justice and political pluralism are safeguarded supreme values.

(Constitution of the Republic of Moldova, Article 1)

Section I Introduction

The respect of human rights is an important requisite for societies focusing on well-being, peace and strengthening of the rule of law. The Republic of Moldova expressed its interest for the fundamental values covering human rights when it ratified most of the relevant international treaties. In order to ensure compliance with the international treaties and to fulfil the obligations assumed, national authorities have initiated a process of preparing policy documents in the area of human rights, setting the action lines of national stakeholders with a view to achieving and safeguarding human rights.

The National Human Rights Action Plan (hereafter NHRAP) for 2018-2022 is the third public policy document designed for the implementation and promotion of human rights in the Republic of Moldova. It was preceded by two similar documents for the periods 2004-2008 and 2011-2014. The recommendations addressed to the Republic of Moldova by the **international human rights monitoring bodies of the UN, Council of Europe, OSCE and other international organizations**, underlie the NHRAP 2018-2022. Specifically, the NHRAP **covers most** of recommendations of the United Nations Human Rights Council accepted by the Republic of Moldova during the second cycle of the Universal Periodic Review (UPR) undertaken in **Geneva in November 2016**.

Moreover, in September 2015, the Republic of Moldova alongside other 192 UN Member States undertook to implement the Sustainable Development Agenda 2030 approved by the Declaration of the Summit on Sustainable Development held in New York on 25 September 2015. In this respect, in the preparation of the NHRAP the Sustainable Development Goals (SDG) included in the Agenda 2030 were taken into account. The agenda provides for a new approach to development, focusing on promoting human rights under all aspects. Therefore, the people's interests are positioned at the core of

the development process likely to be achieved in a sustainable manner only if the people are held accountable to take part, to contribute and to benefit from the economic, cultural, social and political development based on a common position where all human rights and freedoms are observed.

Section II

Development process

The NHRAP is a national policy document prepared by a mixed working group comprised of representatives of the central public authorities, of the civil society and development partners with human rights among their priorities. The working group was set up by Order No. 1056 of 18 November 2016 of the Minister for Justice. The complexity of the process of the preparation of the policy document led the initial working group to split up into focus subgroups set up according to the fields of intervention established in relation to the recommendations of the human rights monitoring mechanisms. The working group has held initial meetings to establish the focus subgroups and agree upon the structure of the NHRAP concept. The focus subgroups prepared the action part of the NHRAP as a result of a series of meetings. The principle of the human rights-based approach is the cornerstone of the NHRAP.

The NHRAP is focused on supporting the public authorities in their redesigning of the public policy development process at a central and local level in order to ensure that they enshrine and are focused on the people's needs and that they take into account the obstacles faced by the marginalized and vulnerable groups in fully exercising their fundamental rights. One of the priorities in the development of the NHRAP was the authentic consultation of the civil society and of the people belonging to vulnerable and minority groups, along with the assessment of changes or effects on the capacity of exercising human rights.

Section III

Current state of affairs by fields of intervention

Fields of intervention:

Harmonizing the regulatory framework with international standards

The Republic of Moldova is a party to most international treaties in the field of human rights, therefore dignity, fundamental human rights and freedoms are to be exercised in accordance with the standards provided for by these treaties.

However, ratification of international human rights documents is not a sufficient measure to ensure the exercising of human rights. For these reasons, in addition to acceding to the instruments to which the Republic of Moldova is not a party, the integration of the human rights-based approach in the public policy development process and in the preparation of regulatory acts is also required.

Following the recommendations received by the Republic of Moldova in November 2016 during the second cycle of UPR performed at the United Nations Human Rights Council office in Geneva, the State is to make additional efforts in the **ratification and harmonization** of the regulatory and

institutional framework in order to enhance reforms in the area of strengthening the national human rights protection institutions, the individual complaint mechanism within the international system of equal protection of civil, political, economic, social and cultural rights, gender equality and the prevention of domestic violence, rights of persons with disabilities, the protection of all people against forced disappearance and non-discrimination.

Also, in order to set the stage for the implementation of the findings (decisions) of the control bodies for the application of the main UN treaties in the field of human rights in the Republic of Moldova, a mechanism is to be established to implement the findings (decisions) of these bodies in the domestic law.

Independent, efficient, transparent and accessible justice system

Justice in the Republic of Moldova currently has the duty to remove systemic deficiencies and to enhance citizens' trust in the act of justice. According to the data of the most recent survey of the Public Opinion Barometer (BOP) in April 2017, progress has been shown, and the critical lower trust in justice in the autumn of 2016 (8 %) is followed by a triple increase in the spring of 2017 (24 %). In this context, it is noteworthy that this value is higher by 6 % compared to the BOP data in November 2011, when the Strategy for reforming the justice sector 2011-2016 (SRJS) was approved. The basic purpose of this strategy was to create a justice system that is "accessible, efficient, independent, transparent, professional and responsible before the society, which is consistent with the European standards, ensures the rule of law and observance of human rights and contributes to ensuring that society trusts the act of justice."

During the UPR, the Republic of Moldova was provided with recommendations in the area of justice as regards furthering the reform process in the justice sector, preventing interference with the justice system and combating corruption at all levels, and ensuring access to justice, in particular for the victims of domestic violence and gender-based violence. Recommendations also refer to taking action in order to improve the procedure for the appointment, transfer and promotion of judges in order to ensure transparency in the judicial system, and the selection of judges should be based on merit.

Although the current SRJS has reached the end of its implementation, the process of reform of the justice sector will continue with a new policy document to be prepared for this purpose in order to ensure the implementation of all the recommendations assumed and to continue enhancing trust in the act of justice. The development of a justice system focused on the beneficiary's needs, which is physically and from the viewpoint of information accessible, is to constitute the main purpose of the actions in the field of justice within the NHRAP.

According to the statistics of breaches ascertained by ECtHR in the judgments involving the Republic of Moldova in the years 1997-2016, one of the most frequent breaches of the Convention refers to the right to freedom and safety (Article 5 of ECHR), ranking third in the list of violations of human rights, which are admitted by national authorities, equalling 14 % of the total number of judgments. Placing and holding people with intellectual and mental-social disabilities without informed/with forced consent in healthcare or residential psychiatric institutions continues to be a frequent practice in the Republic of Moldova. Such placement is often followed by non-consensual administration of psychiatric treatment. Thus, the NHRAP is to establish the framework required for

the adjustment of legislation and practices on placing and holding in custody people with intellectual and mental-social disabilities to be in line with the standards provided for in the Convention on the Rights of Persons with Disabilities; ensuring that no person is placed or held, for reasons of mental or intellectual disabilities, in psychiatric or residential institutions without their free and informed consent.

Another issue is ill-treatment in detention places in the Republic of Moldova, which have always been watched by the international human rights monitoring instruments and the relevant national establishments. The inadequate detention conditions and overpopulation, inappropriate healthcare, inadequate conditions for disabled detainees, restricting contact with family and close relatives, violence among detainees and lack of action from the prison administration in connection with the complaints lodged are all objects of complaints involved in the judgments holding the Republic of Moldova blamable before ECtHR and reflect the content of reports of the European Committee for the Prevention of Torture and Inhuman or Degrading Treatment or Punishment, the Ombudsman's Office (OAP)¹ and the National Mechanism for the Prevention of Torture.

The new NHRAP proposes to contribute to the remedy of deficiencies and to ensuring effective protection against ill-treatment in detention places by strengthening capacities and ensuring the functionality of the National Mechanism for the Prevention of Torture and of the Section for Prevention of Torture of the OAP; improving the procedure for reporting violations of human rights in detention and increasing awareness of rights and obligations among detainees; strengthening the role of judges and prosecutors in the investigation of complaints on abuses taking place in detention establishments; preventing and protecting detainees who are part of vulnerable groups against discrimination; improving the healthcare services for detained people and improving detention conditions.

In the **area of prevention and combating trafficking in human beings**, a national policy framework is to be strengthened in the area of the prevention and combating of trafficking in human beings in light of the respect for human rights and of the mechanism for monitoring, evaluation and coordination of its implementation. Additional efforts are to be made so as to ensure the efficient functioning of the National Reference System for the protection and assistance of victims and potential victims of trafficking in human beings (NRS) at the rate of 100 % at any level of the public administration.

The authorities of the Republic of Moldova are aware of the seriousness of the phenomenon of trafficking in human beings and will make the necessary efforts to make rapid and consistent progress in order to eradicate this phenomenon. Efforts will be stepped up to effectively adopt and implement policy documents in this area, in particular by strengthening investigative capacity, prosecution and conviction of traffickers, ensuring victims' protection during trials and prosecution.

Protection and promotion of human rights is a desideratum that cannot be achieved without the strengthened and accessible mandated key institutions. In this sense, it is worth mentioning that the **national human rights protection institution - the Ombudsman's Office** - encounter difficulties in

¹ Report of 2015 http://ombudsman.md/sites/default/files/document/attachments/raport_2015_final.pdf

fulfilling its human rights and freedoms protection and promotion duties to the full. The legal aspects related to the functionality of the Ombudsman for the Rights of the Child, the functionality of the National Mechanism for the Prevention of Torture, the provisions regarding the Ombudsman's rank and remuneration, the financial provision for the Ombudsman's Office, the Ombudsman's functional independence and the independence from other institutions have been considered as problematic. In this respect, ensuring the compliance of the Ombudsman's mandate and practice with the Paris Principles, including obtaining the A Status and expanding the institution's functionality over to the Transnistrian region, are the priority directions of the institution's development for the next years.

In 2012 the Parliament of the Republic of Moldova adopted Law no. 121 on equality, which establishes the legal and institutional framework for combating discrimination. Law no. 121 served as basis for establishing the Council, a specialized body in the field of prevention and elimination of discrimination and ensuring equality. The analysis of the Council's activity reveals the need to remove the functional impediments faced by the Council. Currently, the Council is only competent to reveal contraventions with discriminatory elements, the sanctioning being the prerogative of the courts. The competence to apply sanctions for discrimination offenses would ensure the effectiveness of practical implementation of anti-discrimination legislation. Another pressing issue is the need to provide the institution with a venue that would meet the safety, health and accessibility standards. The current venue of the Council does not provide adequate conditions for the proper conduct of activities by the staff of the institution and does not meet the standards of accessibility.

Aiming at strengthening the protection measures, certain institutional aspects are to be strengthened, namely the Council's duties in **preventing and eliminating discrimination and ensuring equality**. Also, the problem of the Council's venue, which is not adapted to meet the accessibility needs of persons with disabilities, nor does it comply with the legal requirements for obtaining the status of personal data operator is to be settled.

Transparency, access to information and freedom of expression

Access to information and, freedom of expression are fundamental human rights and the basis for the establishment and development of a thorough civil society. According to the international reports, the Republic of Moldova is a partially free country from the viewpoint of the **freedom of press and freedom of expression**. The Reporters Without Borders report² ranks Moldova 76th out of 180 as regards freedom of the media. The Freedom House³ report awards 3 points to Moldova out of 12 in the Chapter of freedom rating.

According to the OAP, the level of freedom of expression is relatively low. Only about 40 % of the respondents consider that the right to freedom of opinion and expression is ensured in relation to the right of the common citizen⁴. The study on how the population perceives human rights in the Republic of Moldova showed that over half of the participants in the survey attest the persistence of risk perceptions after the freedom of expression. By the frequency of breaches of fundamental rights and

² The ranking is available here: <https://rsf.org/en/moldova>

³ The ranking is available here: <https://freedomhouse.org/report/freedom-world/2016/moldova>

⁴ The OAP Report on the observance of human rights for 2016

freedoms of the common citizen in the Republic of Moldova, the right to information, freedom of opinion and freedom of expression ranks 7th.

By accepting the UPR recommendations on ensuring mass-media independence, the Republic of Moldova implicitly assumed the obligation to ensure the freedom of expression, including for journalists, and access to information and decision-making transparency.

Media independence is to be achieved by regulation of the notion of media owner and investor, share of media market, share of media license and share of advertising, fostering media institutions to produce and broadcast national products, ensuring the institutional strengthening of the Audiovisual Coordinating Council, and developing anti-competition provisions with regard to media institutions. Also, in order to ensure **transparency** and the **right of access to information**, action is to be taken to amend the regulations related to the law on access to information to ensure the minimum regulation of the on-line environment and to build the capacity of the staff in central and local public authorities to ensure transparency and access to information, and application of the law on personal data evenly and in line with the European standards.

Following the implementation of the planned actions, it is expected that the level of media independence will raise, including the Republic of Moldova's international rating on freedom of the press, as well as the people's awareness about exercising of the right to freedom of expression.

Non-discrimination and equality

Ensuring equality is one of the national priorities in the field of human rights in the Republic of Moldova and the actual achievement thereof entails implementing the human rights-based approach in the preparation of public policies for the creation of equal opportunities to enjoy fundamental rights for the entire country population, including introducing special measures to ensure equality and combat all forms of discrimination.

The level of acceptance of marginalized people and vulnerable groups is the decisive factor in the persistence of discrimination. According to the Study on the perceptions and attitudes towards equality in the Republic of Moldova, the average value of the index of social distance (SDI)⁵ from the vulnerable and marginalized groups is 2.8 points⁶. At the same time, regarding people with mental-social and intellectual disabilities and former detainees, social distance is larger - 4 points, the respondents being ready to accept them as citizens, but not as friends or relatives. The maximum social distance is still kept for the LGBT community (which is also the only group where half of the respondents opted for removing that group's representatives from the country) with 5.2 points and for the people with HIV with 4.3 points, the latter being socially accepted not closer than visitors of the Republic of Moldova.

Change of attitudes towards the above groups can be produced by ensuring an effective interaction between them and the majority of the population, as part of their inclusion in all aspects of community life. In this respect, the activities included in the NHRAP are focused on raising the awareness of the

⁵ Measures of attitudes and level of acceptance of people from vulnerable and marginalized groups

⁶ The study proposed to evaluate social attitudes towards the representatives of the following groups: immigrants, LGBT, ethnic minorities, religious minorities, mentally and intellectually disabled people, people with physical disabilities, people living with HIV, Roma people, Russian people living in the Republic of Moldova, Jews, African people, foreign people living in the Republic of Moldova but not as citizens of the country, Muslim people and former detainees (ex-convicts). The material was prepared by CPDAE, OHCHR, UNPD in 2016 and may be accessed here: http://md.one.un.org/content/dam/unct/moldova/docs/pub/RO_Studiu%20Perceptii%202015_FINAL_2016%20Febr%2025_Imprimat.pdf

society and public authorities about the existing stereotypes vis-à-vis the vulnerable and marginalized groups, strengthening the media representatives capacity in terms of specifics of presenting materials related to vulnerable and marginalized groups, incrimination of unlawful acts motivated by prejudice, contempt or hatred, and strengthening the capacities of law enforcement bodies to effectively enforce the relevant legislation, enhancing knowledge among vulnerable and marginalized groups of their rights to facilitate access to support services provided by authorities, and mechanisms to protect against discrimination in the process of claiming these rights. At the same time, in order to ensure the effectiveness of monitoring the way in which the rights of individuals belonging to marginalized and vulnerable groups are observed, a mechanism for collection and monitoring of disaggregated data by gender, ethnicity, disability, religious affiliation, etc. is to be put in place. The results of evaluations will underlay the process of drafting and reviewing national and local public policies.

Gender equality and domestic violence

Following the evaluation of the **gender equality** state of affairs in the Republic of Moldova, the Committee on the Elimination of Discrimination against Women (CEDAW) expressed its concern for the Republic of Moldova in connection with the persistence of patriarchal attitudes and stereotypes deeply rooted in our country, and the roles and responsibilities of women and men in the family and in the society⁷. The Committee noted that such attitudes and stereotypes are the deep roots of the disadvantaged position of women in the political and public life; of violence against women; gender segregation, as reflected in the educational choices of women and girls and the employment options.

For the purpose of ensuring gender equality and of empowering all women and girls, the NHRAP proposes to strengthen the implementation of the Strategy for ensuring gender equality for 2017-2021, to foster the accession of the Republic of Moldova to the UN international instruments in the area of human rights and to help bring the legal framework in line with the new standards. At the same time, it is proposed to promote the role of women in ensuring peace and security following the implementation of Resolution 1325 of the UN Security Council by developing and approving the Action Plan for the implementation of the said Resolution.

Violence against women and domestic violence is one of the most serious and widespread crimes faced by society, damaging human rights and dignity of individuals. Analysis of the Final Remarks for the Republic of Moldova developed by the UN Committee on the Elimination of All Forms of Discrimination Against Women in 2013, of the Recommendations under the Universal Periodic Review Report on Human Rights and the judgments made by the European Court of Human Rights on domestic violence cases, as well as of the recent surveys and research papers, has demonstrated the existence of multiple sectorial and systemic gaps and deficiencies in addressing the phenomenon of violence against women and domestic violence.

In this area, NHRAP aims at contributing to the implementation of the National Strategy for Preventing and Combating Violence against Women and Domestic Violence for the years 2018-2023 by the responsible institutions in the due terms, including by strengthening the coordination, monitoring and evaluation mechanisms; to promote the ratification and adjustment of the legal and

⁷ The final observations of the Committee regarding the fourth and fifth regular joint report of the Republic of Moldova, which can be accessed here: http://tbinternet.ohchr.org/_layouts/treatybodyexternal/Download.aspx?symbolno=CEDAW%2fC%2fMDA%2fCO%2f4-5&Lang=en

institutional framework to the provisions of the Convention on the Prevention and Fight against Violence Against Women and Domestic Violence; to take steps to streamline the process of investigating complaints about sexual harassment (including at work), by increasing the rate of legal proceedings initiated and the rate of indictments for committing such offenses.

Right to education

The reforms promoted to date in the educational sector have been intended to improve access at all educational levels and to improve the quality of studies. Equal access is important for involving all children and young people in the educational process, including those with special educational needs, thus providing them with equal opportunities for a decent life, adequate opportunities of employment and participation in the social life. However, the demographic decline leads to a significant decrease in the population involved in the education process and generates problems of over-sizing the school network. At the same time, there are problems of access to certain levels of education generated by the increased access to education for young children. The enrolment rate in general compulsory education is slightly decreasing. Access problems are caused by a number of social and institutional factors, being more prominent within disadvantaged groups. Another problem of the system is the current curricular content, which does not fully contribute to the personal development and the personal social affirmation of the educational process beneficiaries.

In this respect, the actions included in the NHRAP will contribute at strengthening the state policy in the domain of education by increasing access to quality education for all children and young people by ensuring a friendly school environment and ensuring that all beneficiaries acquire the knowledge and skills needed to promote sustainable development, human rights, gender equality, peace and non-violence culture, global citizenship and appreciation of cultural diversity. Thus, school and university curricula need to be complemented by development of modules on human rights, culture of peace and non-violence, global citizenship and appreciation of cultural diversity; ecological education; promoting the health of children and adolescents in line with relevant proofs; gender dimension.

To ensure inclusive education efforts shall be focused on the integration and individualized training of the subjects of education, taking into account the needs and capacities of each individual, opening up to the implementation of optional complementary programs tailored to specific situations, identification of beneficiaries' needs and reference to other community services (family support services, non-formal education opportunities).

Right to health

The Republic of Moldova is a party to a series of international treaties providing for the obligation of the state to ensure for any person the right to enjoy the best physical and mental health that they can reach⁸, as also provided for by Article 36 of the Constitution of the Republic of Moldova. However, the actual achievement of this right, by ensuring availability, accessibility, acceptability and quality of health goods and services, is hindered.

⁸ Article 12 of the International Covenant on Economic, Social and Cultural Rights; Article 5(e)(iv) of the International Convention on the Elimination of All Forms of Racial Discrimination; Articles 11(f), 12, 14, 2(b) of the Convention on the Elimination of All Forms of Discrimination against Women; Article 24 of the Convention on the rights of the child; Article 25 of the Convention on the Rights of People with Disabilities

The deficiencies of the **national health protection system** were frequently reported by the international human rights monitoring mechanisms and the national human rights protection institutions. Thus, according to the study prepared by the OAP and the United Nations High Commissioner for Human Rights (OHCHR) entitled “Perceptions on human rights in the Republic of Moldova”, about 62 % of the country’s population thinks that the state does not ensure at all or ensures to a lesser extent equal access of all citizens to quality healthcare services. The perception on accessibility to and satisfaction with the healthcare services received is decreasing with age⁹. In the opinion of about 71.8 % of the respondents, mandatory health insurance does not provide an adequate level of healthcare services to its holder, the access to quality treatment being contingent upon informal payments.

In order to overcome these systemic financial and institutional weaknesses, the state policy in this field will be focused on developing, implementing and evaluating actions to strengthen public health capacities and services; streamline and strengthen public health surveillance systems to identify health problems and provide relevant, truthful and timely information for public health decisions and actions; strengthening the national system for preventing, preparing and responding to emergencies in public health through an integrated approach to hazards; streamlining control of behavioural and environmental risk factors; reducing the burden of communicable and non-communicable diseases by reducing the risk factors and ensuring fair access of the population to prevention services; ensuring the public health system with competent and sufficient human resources by strengthening the training system related to accomplishing essential public health operations; adjusting the organizational structure and improving the funding of the public health surveillance service aimed at accomplishing essential public health operations and services in collaboration with other sectors; strengthen public health research to ensure that policies are based on scientific evidence.

In the field of mental health¹⁰, at the UN Council for Human Rights the recommendation was to ensure that the policies and services regarding treatment in mental health and psychiatric institutions are consistent with international human rights rules, including: availability of alternative forms of mental disease treatment, in particular in the case of ambulatory care, elimination of violent and discriminatory practices in the case of disabled children and adults in regard to the use of restrictions and forced administration of invasive and irreversible treatments, independent and efficient monitoring of the treatment applied to the patients in psychiatric institutions and the conduct of efficient judicial control in the cases of forced taking into custody.

The Republic of Moldova, like any other country in Central and Eastern Europe, is in a demographic transition characterized by a few challenges such as: low fertility rate, demographic aging, low life expectancy and high mortality. The sustainable development objective No. 3 for health and welfare explicitly includes goal 3.7 “Ensuring universal access to sexual and reproductive health services (SRS) for family planning, information and education”. Thus, in the area of reproductive health, action is to be taken in order to ensure the equal and universal access of the entire population to the comprehensive range of sexual and reproductive health services and the increase of the level of

⁹ http://md.one.un.org/content/dam/unct/moldova/docs/pub/ro-raport_do_final_pentru_tipar.pdf

¹⁰ P. 361-367 of the matrix

education and awareness of the population of their own sexual and reproductive health, and of the services available in the SRS area.

Right to work and social protection

According to the study entitled “Perceptions of human rights in the Republic of Moldova”, the right to work and favourable working conditions is among the most important and current rights and the State is required to observe this right. According to the opinion of 27 % of the respondents, this right is among the most important rights, which are however not observed, after the right to health, social protection and the right to education¹¹.

On the other hand, international human rights protection mechanisms requested from the Republic of Moldova to put an additional effort in order to guarantee the actual exercising of this right, including: guaranteeing a national minimum wage that is enough to ensure an adequate standard of living for the employees and their families and establishing a mechanism to determine and regularly adjust the minimum wage proportionally to the cost of living.

In this context, the NHRAP intervention on this segment will be focused on strengthening the process of implementing the National Employment Strategy for 2017-2021, including ensuring the protection of the rights to work, promotion of safe and secured working environments for all the employees, etc.

Rights of the child

According to the Report of the Ombudsman for Protection of the Child’s Rights (Child Ombudsman), the main deficiencies in the Child’s Rights concern the monthly childcare allowances that do not cover the minimum level of child support; lack of protection mechanisms for children left in the care of relatives or other people; accessibility of information to children with special needs; cases of violence towards children and physical and psychological rehabilitation services, as well as social reintegration for minors victims of abuse; lack of specialists in child’s rights protection within the local public administration (LPA) and others. At the same time, the Child Ombudsman’s Report reveals numerous gaps with regard to ensuring the rights of refugee children, children with disabilities, of the right to social security and education, it also brings up issues of juvenile justice, etc.

The National Human Rights Action Plan includes actions designed to implement the recommendations of the international human rights protection mechanisms, which brought along multiple findings as regards the measures that are to be implemented in order to ensure observance of the children and teenagers rights in the Republic of Moldova. These include measures to mitigate the effects of migration on the welfare of affected children, including by providing local support; training of caregivers and improving social and psychological support for affected children; setting up efficient complaint mechanisms for children in custody and monitoring the quality of the care; urgent intensification of measures to combat child labour, with particular focus on girls, children from vulnerable families and children remaining in no one’s care.

Over the past few years, the authorities have made significant progress in strengthening **the justice system for children** by establishing new mechanisms taken over from the experience of other states

¹¹ http://ombudsman.md/sites/default/files/document/attachments/raport2016_romana.docxdef.pdf

and adapting them to the social realities of the Republic of Moldova. However, according to the findings highlighted in the Ombudsman's Office Alternative Report to the Committee on the Rights of the Child¹², some issues identified over the years still persist and the authorities have not taken appropriate and decisive action to resolve them. Thus, cases when judges apply other coercive measures than preventive arrest are few, and the mediation mechanism is non-functional. Although efforts have been made to strengthen the mechanism for hearing of minors under special conditions, it has been found that the hearing facilities do not meet the relevant standards and are not used properly, including due to lack of staff or knowledge, or technical conditions. It is also noted that no significant progress compared to previous years has been achieved in preventing and combating juvenile delinquency, on the grounds that no public policy document, national plan for prevention of juvenile delinquency, with relevant international standards, is in place.

In this field, the activities included in the NHRAP are focused on strengthening the mechanism for collecting and processing data on the child justice system, strengthening the juvenile hearing mechanism, creating the institutional and legal framework for children who have committed crimes under the criminal law but have not reached the age of criminal responsibility, the review of the educational measures provided by the criminal legislation in order to develop and increase its implementation efficiency.

Rights of young people

Young people account for a quarter of the population of the Republic of Moldova and are also the driving force in the development of the country. The young people's sector is acknowledged as an important field for the development and flourishing of the Republic of Moldova and a decent living needs to be ensured for all young people, capitalizing on their full potential and improving the quality of life of young people overall. The educational system in Moldova faces a number of challenges in terms of the quality of training and its relevance for the labour market, informal payments, aging of teaching staff, etc. Involvement of young people in addressing these challenges in the context of reforms announced by the government is absolutely necessary.

In this field, the NHRAP is focused on fostering the participation of young people in decision-making processes in the development of the young people's sector, so as to ensure that policies and actions concerning them are friendly insofar as possible and close to the actual needs of young people; diversifying and consolidating services for young people, which would be an effective instrument for the full deployment of the potential of every young person and the assurance of a fulfilled life in the Republic of Moldova; developing economic opportunities for young people in order to ensure a decent living by extending the employment opportunities, an adequate salary income and varied economic possibilities as much as possible in the context of the Republic of Moldova; consolidating the sector of young people by strengthening the legal framework for setting up and operating mechanisms regulating the activity of players in the sector of young people so that they provide quality and institutionally renowned services to young people.

¹² http://ombudsman.md/sites/default/files/document/attachments/justitia_pentru_copii.pdf

Rights of elderly people

In the Republic of Moldova, the phenomenon of population aging has spread significantly, particularly in the last two decades, firstly contingent upon the critical decrease of the birth rate, reaching low values and not ensuring simple population reproduction. Another phenomenon seriously affecting the population structure is the migration back-flow the effects of which are not yet well studied and known. The increase of the rate of elderly people in the structure of the population of the Republic of Moldova, the modification, preservation and making the best use of their functional capacities open up new possibilities for this population group in terms of the economic, social, cultural and spiritual activity. It is however known that population aging also involves a series of difficulties related first of all to ensuring the financial stability of the pension systems, the increase of expenses for healthcare and the creation of conditions for capitalising on the elderly people's potential. In this context, the phenomenon of population aging draws more and more attention from the society and government.

In order to deal with the issues, the needs, rights and contributions of elderly people in education, in their economic and social commitment, in health and in all the other policy fields should be outlined more explicitly and all the resources should be gradually and adequately redistributed. Consequently, we will assist in an extension of the period of the elderly people's economic activity by an increase of their life expectancy, ensuring the effectiveness of healthcare services, providing for a decent income with the pension systems and the welfare mechanisms for elderly people.

At the same time, measures will be taken to attract to employment a large number of people capable of adapting to the modernization conditions of the economy, irrespective of age. Increasing investments in the human capital for better education and training will certainly involve lifelong learning and further training at any age has to become a common thing.

Rights of persons with disabilities

Despite certain progress achieved in the field, **persons with disabilities** are still excluded and face various obstacles in their participation in most aspects of community life. According to the OAP report¹³ for 2015, the issues pointed out in the previous reports remained mostly unsettled: the existence of impediments in the exercising of the right to vote, access to justice, reduced accessibility of the social infrastructure, transport, information environment, the shortage of social services at a community level, the low employment rate and the low level of motivation for the employment of persons with disabilities, social benefits below the minimum level of existence, breaches of sexual-reproductive rights and further fostering the practice of deprivation of acting capacity. Serious violations of human rights, alongside inhuman and degrading treatments are reported in residential institutions¹⁴ where about four thousand people are currently placed¹⁵.

Thus, the priorities of the new NHRAP in the area of the rights of persons with disabilities are to focus on de-institutionalization and development of community social services, approving the legal framework that would safeguard the autonomy of persons with disabilities and reviewing all cases of

¹³ The OAP Report for 2015, Chapter IV. Observance of disabled people's rights The material may be accessed here: http://ombudsman.md/sites/default/files/document/attachments/raport_2015_red.pdf

¹⁴ The CPT report to the Government of the Republic of Moldova following the visit of September 2015. The full material may be accessed here: <https://rm.coe.int/CoERMPublicCommonSearchServices/DisplayDCTMContent?documentId=09000016806975da>

¹⁵ The OAP Report for 2016, Chapter IV. Observance of disabled people's rights The material may be accessed here

deprivation of acting capacity in order to restore it, increasing the number of employed persons with disabilities.

Rights of people belonging to national, ethnic, religious and language minorities

The Republic of Moldova is a multi-ethnic, inter-religious and multicultural society where the individual identities of people belonging to minority groups are often multiple and on several layers. It is essential for this inherent diversity to be valued as an important advantage of the country, considering that a thorough **division** of the society according to **ethnic, language and religious criteria** has been reported repeatedly.

In the previous period, the Republic of Moldova has put in significant efforts with a view to creating a legal and institutional framework for protection against discrimination and promotion of rights of national and ethnic minorities. These efforts are to be strengthened by specific actions in order to ensure the effective achievement of social, cultural and economic inclusion. In order to achieve these results, it is essential to establish the required sufficient budget for the recently adopted policy framework in the field. The institutional capacities of the Inter-ethnic Relations Office (BRI) and of the Council of Equality are to be strengthened considering the important role of these institutions in the monitoring of the overall condition of minorities.

In order to prevent and combat discrimination on religious grounds, it is to be ensured that curricula in the area of religious training promotes religious diversity and are independent from religious ideologies and dogmas and that each hatred-based incident, speech or offence is to be investigated accordingly and that the perpetrators are held accountable under the law.

Additional measures to reduce the social distance of minority groups will be focused on improving the efficiency of the investigation of offences and incidents based on prejudice by revising the criminal and contravention law, strengthening the capacities of the relevant justice stakeholders, providing the required support for victims and collecting data disaggregated by the incidence of such offences.

Observance of human rights in the regions on the left bank of the Dniester river

Observance of human rights in the regions on the left bank of the Dniester river is a major issue that hinders the development of Moldovan society overall and is particularly a challenge for the exercise of human rights throughout the Republic of Moldova. Unlike the other issues stated above, the issue of the observance of human rights in regions on the left bank of the Dniester river is related to the absence of actual control over the territory on the left bank of the Dniester river. Therefore, the absence of this control led to the development of a parallel system independent of the constitutional system that has generated numerous violations of human rights. Even if the issues arising in the region are approached from various politically-oriented forums, the issue of the observance of human rights should be separated from any discussions involving politics.

The Republic of Moldova is to constantly pursue its efforts in all the available segments and all possible formats in order to persevere in its actions of having the national legislation applied throughout the Republic of Moldova. The need to restore dialogue with the key stakeholders would be a step forward towards settling the issue in the region. At the same time, the specific actions that should be taken in order not to admit any violation of the rights of special population categories:

detained people, ill people from psycho-neurological establishments in the regions on the left bank of the Dniester river¹⁶, students learning in Latin-script based educational establishments, who face more and more pressure and bullying from the de facto administration of the region¹⁷.

Strengthening the capacities of the Ombudsman's Institution is expected to be reflected by the actions of promoting human rights across the Republic of Moldova, as the Ombudsman himself mentioned that urgent actions are required to monitor human rights in the region¹⁸. Development of the civil society in the regions on the left bank of the Dniester river is absolutely necessary and the authorities are bound to ensure an enabling environment for the development of civil society on the left bank of the Dniester river and support the organizations attempting to carry out human rights promoting activities in the region¹⁹.

Section IV

Vision and purpose

Vision

Towards 2022, the Republic of Moldova is a state where human rights are a supreme value and an integral part of the central and local public policies based on universal principles where any person has the possibility to benefit from and equally value all the fundamental rights.

The **purpose** of this Plan is to ensure the implementation of measures that enable the development and flourishing of all the citizens of the Republic of Moldova under equal conditions. In particular, the purpose is to ensure that all citizens, especially the most vulnerable groups, benefit from their fundamental rights, the legal framework and the services provided in accordance with the international standards on human rights and the human rights-based approach.

In terms of **trends, goals and general priorities**, the National Human Rights Action Plan for 2018-2022 is focused on the following main lines:

- harmonizing the regulatory framework with the international standards in the field of human rights;
- ensuring access to justice and strengthening the National Human Rights Protection Institutions;
- transparency, access to information and freedom of expression;
- protection against discrimination and promotion of equality;
- preventing and combating domestic violence and ensuring gender equality;
- enhancing access to quality education for all the children and young people at all educational levels in accordance with the international standards;
- ensuring universal access to quality, safe and accessible healthcare services for all;

¹⁶ <https://assets.documentcloud.org/documents/889086/raport-onu-drepturile-omului-in-transnistria.pdf>

¹⁷ Chisinau insisted, through the dialogue channels with Tiraspol, on the need to normalise the functioning of these educational establishments. Therefore, this topic is permanently on the agenda of debates and of negotiations at all available levels of interaction, of leaders, political representatives in the regulation of conflict and sectorial work groups in Chisinau and Tiraspol. At the same time, the topic is also included in the second conventional basket of the "Official 5+2 negotiation agenda". Based on the OSCE report, Chisinau proposed the review of a draft protocol decision that would ensure the normal functioning of schools. However, Tiraspol submitted a series of additional requirements in connection with the activity of these schools. Consequently, the rigid position and the tactics of permanently submitting preconditions for the review of issues have not allowed the negotiations on this topic to advance.

¹⁸ http://ombudsman.md/sites/default/files/document/attachments/raport2016_romana.docxdef_1.pdf

¹⁹ The Special Rapporteur on the situation of human rights defenders, Michel Forst, together with UN Special Rapporteurs expressed their concern for the criminal proceedings initiated by the security services in the trans-Dniester region and the application of the "special investigation measures" against the members of Promo-LEX

- further increase of the employment rate by providing employment opportunities for all;
- providing for the conditions for protecting, bringing up and educating children in the family environment;
- improving the legal and policy framework in the field of protection of the rights of disabled people;
- ensuring the integration of national, ethnic, religious and language minorities in all the fields of activity of the state and combating discrimination from people belonging to minority groups;
- ensuring observance of human rights in the regions on the left bank of the Dniester river of the Republic of Moldova.

Section V

Funding sources

Considering that, under the international standards, the Government of the Republic of Moldova is bound to immediately ensure civil and political rights, and the right not to be discriminated against, implementing gradually, within the maximum limit of available resources, the economic, social and cultural rights, the budgeting of the activities designed to achieve the NHRAP is to become a requisite. In certain segments of the NHRAP, it will be possible to financially support the implementation through complementary contributions from development partners.

The efficient implementation of the NHRAP is contingent upon the objective financial planning, the accurate estimation of costs of actions and the identification of funding sources. In this respect, the Action Plan will be funded from the following sources:

- a) the national public budget;
- b) the financial means of international organizations;
- c) the support provided by development partners.

The costs of the measures covered by the national public budget will be adjusted annually according to the available funds provided in the Medium-Term Budgetary Framework for the respective periods of time.

Section VI

Monitoring and evaluation

The NHRAP is the roadmap of the Republic of Moldova for the observance, assurance and implementation of human rights at a national level. The implementation of the plan is the common task of the central and local authorities of the Republic of Moldova in collaboration with the civil society and the community of development partners. The coordination of the implementation of the NHRAP is to be achieved in two stages. The inter-sectorial strategic coordination shall be achieved by the National Human Rights Council. The Council shall be a coordinating advisory body deciding on the strategic aspects of implementation of the NHRAP and shall be made up of representatives of the Parliament, Government, central public administration authorities and of the civil society. The Council shall establish mechanisms of interaction and cooperation with local authorities. The Council shall be

presided over by the Prime Minister and shall have two vice-presidents: the Minister for Justice and the Minister for Foreign Affairs and European Integration.

The competences of the Council shall include: coordination and implementation of a streamlined state policy on human rights; supervision of the human rights policy documents preparation, implementation and evaluation; reviewing and approving the quarterly reports on the NHRAP implementation; facilitating the interaction with international human rights protection mechanisms; coordinating the process of implementing the international recommendations on human rights, including the ones addressed to the Republic of Moldova at the Universal Periodic Review (UPR); assessing the level of observing human rights and approving the national inception and progress reports on implementation of international conventions to which the Republic of Moldova is a part; establishing, as needed, specialized commissions and expert groups in certain fields, as well as supervising their activity, etc.

The cross-sectorial approach of the NHRAP implies complex monitoring and evaluation activities. Thus, the Government of the Republic of Moldova will monitor and implement the NHRAP through the Council, at a coordination level, and the National Human Rights Secretariat at a technical level. The Secretariat shall place on the Government's agenda issues pertaining to human rights. The Secretariat shall be led by the Head of the Secretariat. In addition to monitoring and evaluation, the Secretariat shall carry out the operational coordination of the NHRAP implementation and shall technically attend the meetings of the National Human Rights Council.

Among other competences, the Secretariat shall also have the following duties: coordinating the preparation, promotion and implementation of the National Human Rights Action Plan; preparing the NHRAP implementation recommendations for the public authorities and international recommendations addressed to the Republic of Moldova by the monitoring mechanisms of the UN, Council of Europe, OSCE and other international organizations with competencies in human rights; assessing the level of NHRAP implementation, examining the reports on NHRAP implementation and forwarding relevant proposals; ensuring implementation of human rights related policies in the Government's activity and informing public opinion on the progress in achieving the NHRAP objectives; collaboration with international organizations, non-commercial organizations and the media; ensuring the activity and transparency of the Council; coordinating the process of drafting and approval of the national inception and progress reports on implementation of international conventions to which the Republic of Moldova is a party; developing and strengthening partnerships with development partners and non-governmental organizations in drafting and implementing the state's human rights policy; building the capacities of the specialists in the human rights protection system; monitoring the activity of local structures in the implementation of national policies in human rights protection.

The National Human Rights Council and the Permanent Human Rights Secretariat shall be established by the Parliament Decision and shall operate in accordance with their Regulations approved by the Decision of the Government of the Republic of Moldova.

Abbreviations

NRS	National Referral System for the Protection and Assistance of Victims and Potential Victims of Trafficking in Human Beings
WHO	World Health Organization
UNO	United Nations Organizations
UNICEF	United Nations Children's Fund
UNDP	United Nations Development Program
OSCE	Organization for Security and Cooperation in Europe
UNHCHR	United Nations High Commissioner for Human Rights
ECHR	European Convention on Human Rights
ECtHR	European Court of Human Rights
CoE	Council of Europe
UPR	Universal Periodic Review
CEDAW	Committee on the Elimination of All Forms of Discrimination against Women

Part II

I. Area of intervention: Harmonising the regulatory framework with the international standards							
Objective I: Accessing to the international human rights instruments							
Strategic goal A: The national regulatory framework revised and harmonized with the provisions/recommendations accepted by the Republic of Moldova in the Universal Periodic Review							
No.	Actions	Subactions	Responsible institution	Implementation deadline	Monitoring Indicators	Implementation related costs(lei)	Partners
1	Signing and ratification of the Optional Protocol to the International Covenant on Economic, Social and Cultural Rights	1.1. Promoting the actions involved in the signing and ratification of the Optional Protocol to the International Covenant on Economic, Social and Cultural Rights	Ministry of Health, Labour and Social Protection, Central Public Administration, relevant Parliamentary Commission	2019	1. The draft Law on Ratification developed and passed	Within the limits of approved budget allocations, external sources	Development partners community, Civil Society Organizations
		1.2. Adjusting the regulatory framework to the provisions of the Optional Protocol on Economic, Social and Cultural Rights	Ministry of Health, Labour and Social Protection, Ministry of Justice, relevant Parliament Commission	2020	1. Draft regulations developed, approved and passed	Within the limits of approved budget allocations, external sources	Development partners community, Civil Society Organizations
2	Ratifying the UN Convention for the Protection of All people from Enforced Disappearance	2.1. Promoting the actions related to the ratification of the UN Convention on the Protection of All Persons from Enforced Disappearance	Ministry of Internal Affairs (Migration and Asylum Office), Ministry of Defence, General Prosecutor's Office, Superior Council of Magistrates, Ministry of Justice, Ministry of Health, Labour and Social Protection,	2019	1. The draft Law on Ratification of the Convention developed and passed	Within the limits of approved budget allocations, external sources	Development partners community, Civil Society Organizations

			Relevant Parliamentary Commission				
3	Considering the opportunity to ratify the amendments to Article 8(6) of the International Convention on the Elimination of All Forms of Racial Discrimination	3.1 Preparing a study on the opportunity to ratify the amendments to Article 8(6) of the Convention	Council for Prevention and Elimination of Discrimination and Ensuring Equality, Ministry of Justice (MJ), Ministry of Foreign Affairs and European Integration, Ministry of Health, Labour and Social Protection, Inter-ethnic Relations Office	2019-2020	1. Study completed 2. Recommendations expressed, legal framework adjusted, as appropriate	150 000	Development partners community, Civil Society Organizations
4	Providing for the conditions to implement the findings (decisions) of the control bodies for the application of the main UN treaties in the field of human rights in the domestic law of the Republic of Moldova	4.1. Preparing a study on the conditions for implementing the findings (decisions) of the control bodies for the application of the main UN treaties in the field of human rights in the domestic law of the Republic of Moldova	Ministry of Justice, Ministry of Foreign Affairs and European Integration	2020	1. Study completed 2. Recommendations expressed	200 000	Development partners community, Civil Society Organizations
		4.2. Amending the legal framework and establishing a mechanism for the implementation of the findings (decisions) of the control bodies for the application of the main UN treaties in the field of human rights in the domestic law of the Republic of Moldova	Ministry of Justice, relevant Parliamentary Commission	2021-2022	1. Draft law developed and passed 2. Mechanism in place and functional	Within the limits of approved budget allocations, external sources	Development partners community, Civil Society Organizations

5	Undertaking measures to adhere to the Convention on the Recovery Abroad of Maintenance	5.1. Conducting the feasibility study on the implementation of the Convention	Ministry of Health, Labour and Social Protection	2018-2019	1. Feasibility study completed	Development partners sources	Development partners community (UNICEF), Civil Society Organizations
		5.2. Development of the Roadmap on Convention ratification	Ministry of Health, Labour and Social Protection	2018-2019	1. Roadmap completed	Development partners sources	Development partners community (UNICEF), Civil Society Organizations
		5.3. Cost assessment for the preparation of the Convention implementation / application	Ministry of Health, Labour and Social Protection	2018-2019	1. Cost assessment completed	Development partners sources	Development partners community (UNICEF), Civil Society Organizations
6	Undertaking measures to adhere to the Convention on Jurisdiction, Applicable Law, Recognition, Enforcement and Co-operation in respect of Parental Responsibility and Measures for the Protection of Children) (Hague, 19.10.1996)	6.1. Feasibility study on Convention implementation	Ministry of Health, Labour and Social Protection	2018-2019	1. Feasibility study completed	Development partners sources	Development partners community (UNICEF), Civil Society Organizations
		6.2. Development of the Roadmap on Convention ratification	Ministry of Health, Labour and Social Protection	2018-2019	1. Roadmap completed	Development partners sources	Development partners community (UNICEF), Civil Society Organizations

		6.3. Cost assessment for the preparation of the Convention implementation / application	Ministry of Health, Labour and Social Protection	2018-2019	1. Cost assessment completed	Development partners sources	Development partners community (UNICEF), Civil Society Organizations
7	Signing and ratification of the Optional Protocol to the Convention on the Rights of Persons with Disabilities	7.1. Promoting the actions related to the signing and ratification of the Protocol	Ministry of Health, Labour and Social Protection, Council for Prevention and Elimination of Discrimination and Ensuring Equality, relevant Parliamentary Commission	2019-2020	1. Protocol signed and ratified	Within the limits of approved budget allocations, external sources	Development partners community (UNICEF), Civil Society Organizations
8	Adjusting the national legislation to the Rome Statute of the International Criminal Court, in conformity with the international recommendations addressed to the RM, including in the I and II cycle of the Universal Periodic Review	8.1 Harmonization of the regulatory framework	Ministry of Justice, Ministry of Foreign Affairs and European Integration, Central Public Administration, relevant Parliamentary Commission	2021-2022	1. Related actions promoted / undertaken 2. Regulatory framework harmonized	Within the limits of approved budget allocations, external sources	Development partners community (UNICEF), Civil Society Organizations
9	Ratification of the Istanbul Convention on Preventing and Combating Violence Against Women and Domestic Violence	9.1 Promoting the actions related to accession to and ratification of the Istanbul Convention on Preventing and Combating Violence Against Women and Domestic Violence	Ministry of Health, Labour and Social Protection, Ministry of Interior, Superior Council of Magistrates	2019-2022	1. Related actions promoted / undertaken 2. Regulatory framework harmonized 3. Convention ratified	Within the limits of approved budget allocations, external sources	Development partners community (UNICEF), Civil Society Organizations
Strategic goal B: To carry on with the preparation and identification of the potential of the State regarding the ratification of the European Charter for Regional or Minority Languages							
No.	Actions	Sub-actions	Responsible institution	Implementation deadline	Monitoring indicators	Implementation related costs(lei)	Partners

1	Structuring the options for the ratification of the European Charter for Regional or Minority Languages	1.1. Reviewing and clarifying the commitments to be assumed for each language	Inter-ethnic Relations Office, Ministry of Foreign Affairs and European Integration	2018	1. Rate of commitments reviewed and agreed upon	10 000	Development partners community, Civil Society Organizations
		1.2. Implementing the pilot project fostering the application of the provisions of the Charter in 7 locations heavily populated by people belonging to national minorities	Inter-ethnic Relations Office	2019	1. 7 projects piloted in 7 locations	10 000	Development partners community, Civil Society Organizations
		1.3. Reviewing the opportunity to implement the Charter following the pilot exercise for the application of the treaty in 7 locations	Inter-ethnic Relations Office	2020	1. Completed study/report 2. Recommendations expressed		Development partners community, Civil Society Organizations

2. Area of intervention : Independent, efficient, transparent and accessible justice system

Objective I: Facilitating access to justice

Strategic goal A: Equally ensured access to justice for all

No.	Actions	Sub-actions	Responsible institution	Implementation deadline	Monitoring indicators	Implementation related costs(lei)	Partners
1	Ensuring access to justice by implementing the electronic file	1.1. Amending the relevant regulatory framework (The Civil Procedure Code, the Criminal Procedure Code, the Contravention Code, the Execution Code)	Ministry of Justice, Superior Council of Magistrates, General Prosecutor's Office, Ministry of Interior, Customs Service, National Anti-corruption Centre, the National Union of Judicial Executors, Relevant Parliamentary committee	2018-	1. Regulatory framework developed and passed	150 000	Development partners community, Civil Society Organizations

2	Extending the circle of the judiciary having automated access to justice through the e-Justice file Information Sub-System	2.1. Piloting of the additional application to the Integrated File Management Program, e-Judicial File	Ministry of Justice , Moldovan Bar Association, the National Union of Judicial Executors, General Prosecutor's Office, Superior Council of Magistrates	2018	<ol style="list-style-type: none"> 1. Post-piloting report with indication of errors revealed and ways of removal 2. Recommendations expressed, system improved 	Within the limits of approved budget allocations, external sources	Development partners community, Civil Society Organizations
		2.2. Implementation of the e-File Information System in all courts	Ministry of Justice, Superior Council of Magistrates	2019-2020	1. All courts connected to the e-File Information System	Within the limits of approved budget allocations, external sources	Development partners community, Civil Society Organizations
		2.3. Ensuring the mandatory use by the lawyers of the e-mail addresses created on <i>justice.md</i> to create an electronic communication mechanism between them and the courts	Ministry of Justice, Moldovan Bar Association	2018	<ol style="list-style-type: none"> 1. Regulatory framework revised and amended 2. Communication mechanism in place and operational 	Within the limits of approved budget allocations, external sources	Development partners community, Civil Society Organizations
		2.4. Ensuring the possibility for all categories of participants in the trial to access the files through the justice e-file Information Sub-System	Ministry of Justice, General Prosecutor's Office, Supreme Council of Prosecutors	2018	<ol style="list-style-type: none"> 1. Access ensured for all categories of litigants, participants in the judicial process. 2. Rate of documents filed through the e-Justice Information System 	Within the limits of approved budget allocations, external sources	Development partners community, Civil Society Organizations
3.	Making courts venues accessible to people with disabilities	3.1. Development of accessibility criteria / standards according to the needs of people with disabilities	Ministry of Justice, Superior Council of Magistrates, Ministry of Economy and Infrastructure, Ministry of Health, Labour and Social	2018	<ol style="list-style-type: none"> 1. Courts accessibility criteria / standards developed and approved 2. Costs estimated for each court 	Within the limits of approved budget allocations, external sources	Development partners community, Civil Society Organizations

			Protection				
		3.2. Undertaking concrete actions to facilitate equal access for people with disabilities to the courts premises	Superior Council of Magistrates, Ministry of Justice, courts	2018-2022	1. Rate of venues with free access for persons with disabilities in conformity with the approved criteria / standards	Within the limits of approved budget allocations, external sources	Development partners community, Civil Society Organizations
Strategic goal B: Facilitating access to the legal aid guaranteed by the state							
No.	Actions	Sub-actions	Responsible institution	Implementation deadline	Monitoring indicators	Implementation related costs(lei)	Partners
1	Legal empowerment of population	1.1. Extending the network of paralegals in rural and urban settlements, to provide primary legal aid, by 10 units annually	National Council for State-Guaranteed Legal Assistance (CNAJGS), territorial offices of the CNAJGS, Ministry of Justice, Ministry of Finance	2018-2021	1. The paralegals network extended by 10 units 2. Number of beneficiaries of the primary legal provided by paralegals	251 000 annually	Development partners community, Civil Society Organizations
		1.2. Assuring the quality of the Legal Assistance guaranteed by the State	National Council for State-Guaranteed Legal Assistance (CNAJGS), territorial offices of the CNAJGS, Ministry of Justice	2018-2021	1. Number of trainings / number of trained paralegals 2. Number of beneficiaries of primary legal aid	178 200 annually	Development partners community, Civil Society Organizations
2	Ensuring the quality of the Legal Assistance guaranteed by the State	2.1. External and internal monitoring of the quality of state-guaranteed qualified legal aid services provided by lawyers	Ministry of Justice, National Council for State-Guaranteed Legal Assistance (CNAJGS), Ministry of Finance, Moldovan Bar Association	2018-2021	1. Number of lawyers who have passed the internal and external monitoring of the quality of the legal services they provide 2. Annual report prepared and made public	783 600	Development partners community, Civil Society Organizations

		2.2 Development of methodological support for lawyers in the form of practical guidelines and minimum quality standards of lawyers' activity on certain categories of causes	National Council for State-Guaranteed Legal Assistance	2018 – 2022	1. Standards developed and approved 2. Guidelines developed and distributed to lawyers	90 000	Development partners community
		2.3 Training of lawyers providing state-guaranteed legal assistance	National Council for State-Guaranteed Legal Assistance, National Institute of Justice	2018 – 2022	1. Number of trainings / number of lawyers trained annually	748 000	Civil Society Organizations
3.	Developing support services for victims of crime	3.1. Developing a program to inform victims of crime of their rights	Ministry of Health, Labour and Social Protection, Ministry of the Interior, General Prosecutor's Office, Ministry of Justice, National Council for State-Guaranteed Legal Assistance, National Anti-corruption Centre, Local Public Administration	2018-2021	1. Program developed and approved	1 438 100	Development partners community, Civil Society Organizations
		3.2. Developing the regulatory framework for psychological counselling of crime victims	Ministry of Health, Labour and Social Protection, Ministry of the Interior, National Council for State-Guaranteed Legal Assistance	2018-2021	1. Regulatory framework developed and passed	Within the limits of approved budget allocations, external sources	Development partners community, Civil Society Organizations

		3.3. Developing support services for the victims of the crime based on the functional competences of the relevant institutions according to the Law no. 137 of 29 July 2016 on the Rehabilitation of Victims of Crime	Ministry of Health, Labour and Social Protection, Ministry of Justice, Ministry of Interior, Ministry of Finance, General prosecutor's Office, National Council for State-Guaranteed Legal Assistance, Local Public Administration	2019-2021	1. Services in place and functional 2. Number of persons who have received rehabilitation services out of those who have applied for 3. Disaggregated data collected by type of support services provided 4. Rate of support services beneficiaries	Within the limits of approved budget allocations, external sources	Development partners community, Civil Society Organizations
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Objective II: To ensure the observance of human rights in the enforcement of criminal sentences

Strategic goal A: To ensure all the people deprived of their liberty are held in custody in compliance with the national rules and international standards

No.	Actions	Sub-actions	Responsible institution	Implementation deadline	Monitoring indicators	Implementation related costs(lei)	Partners
1	Implementing the State policy in the execution of sentences and application of custodial measures for the social reintegration of detainees	1.1. Monitoring and evaluating the implementation of the Development Strategy of the Penitentiary Service in the Republic of Moldova (2016-2020)	Ministry of Justice	2017-2020	1. Rate of complaints submitted by detainees with regard to detention conditions 2. Rate of judgments delivered by the ECtHR against the Republic of Moldova for detention conditions 3. Rate of violence cases among detainees 4. Number of psychologists/social assistants employed in penitentiary institutions 5. Rate of penitentiary staff	1 800 000	Development partners community, Civil Society Organizations

					<p>trained and psychologically counselled</p> <p>6. Number of penitentiary institutions built/rebuilt</p> <p>7. Number of prisoner escort units set up in every prison</p> <p>8. Number of vehicles purchased/upgraded for escorting prisoners</p> <p>9. Rate of the equipped/rehabilitated and accredited medical institutions / services</p>		
		1.2. Performing the interim evaluation of the Strategy and its modification, where applicable	Ministry of Justice	2018	<p>1. Reports prepared</p> <p>2. Estimated impact, modified strategy, where applicable</p>	Within the limits of approved budget allocations, external sources	Development partners community, Civil Society Organizations
2	Strengthening the capacities of the staff in mental-neurological establishments and remand centres in the area of the relevant human rights standards	2.1. Training of staff in psycho-neurological institutions and institutions for detention of persons based on the standards set out in the Istanbul Protocol	Ministry of Health, Labour and Social Protection, Ministry of Interior, Ministry of Justice	2018-2020	<p>1. Number of persons trained</p> <p>2. Number of petitions examined with reference to breaching standards in psycho-neurological institutions and places of detention</p> <p>3. Rate of cases settled</p>	Within the limits of approved budget allocations, external sources	Development partners community, Civil Society Organizations
Strategic goal B: Authorities display zero tolerance for torture							
No.	Actions	Sub-actions	Responsible institution	Implementation deadline	Monitoring indicators	Implementation related costs (lei)	Partners
1	Ensuring an adequate level of training for subjects involved in the prevention of torture in accordance with the standards set out in the	1.1. Developing university curricula for relevant specializations (law, medicine, public order, security) with modules that provide for	Higher education institutions (having faculties of law, medicine, public order and security), Ministry of	2019	<p>1. Curricula developed, approved and implemented</p> <p>2. Number of graduates trained on Istanbul standards</p>	Within the limits of approved budget allocations, external sources	Development partners community, Civil Society Organizations

	Istanbul Protocol	studying the standards set out in the Istanbul Protocol	Education, Culture and Research Ministry of Interior, Ministry of Health, Labour and Social Protection				
		1.2. Pre-service and in-service training of judges and prosecutors in applying the standards set out in the Istanbul Protocol	National Institute of Justice, General Prosecutor's Office, Superior Council of Magistrates	2019-2022	1. Disciplines curricula included in the pre-service training plans 2. Topics included in the in-service training plans 3. Number of trainings / number of judges and prosecutors trained	Within the limits of approved budget allocations, external sources	Development partners community, Civil Society Organizations
2	Development and implementation of standards on the use of special means and firearms	2.1. Development of the guidebook on use of special means and firearms	Ministry of Interior, General Prosecutor's Office, Ministry of Justice, Customs Service, National Anti-corruption Centre	2018-2022	1. Guidebook developed, approved and published 2. 100 % law enforcement agencies staff trained 3. Number of complaints about breaches of special means and firearms standards use	Within the limits of approved budget allocations, external sources	Development partners community, Civil Society Organizations
3	Development and implementation of the methodology for assessing the effectiveness and impact of training on the reduction of torture, violence and other ill-treatment		Ministry of Justice, General Prosecutor's Office; Ministry of Internal Affairs	2018-2022	1. Methodology developed, approved and implemented 2. Annual Impact Report drafted and published	Within the limits of approved budget allocations, external sources	Development partners community, Civil Society Organizations
4	Improving mechanisms for investigating complaints of torture, inhuman and degrading treatment in accordance with international standards and recommendations in the Republic of Moldova		General Prosecutor's Office; Ministry of Interior, Ministry of Justice, Ministry of Health, Labour and Social Protection, Ombudsman's	2018-2019	1. Study prepared, recommendations expressed 2. Regulatory framework amended, as appropriate 3. Rate of complaints regarding application of torture, inhuman and degrading treatment in psycho-neurological	150 000	Development partners community, Civil Society Organizations

			Office, National Mechanism for the Prevention of Torture		institutions and detention isolators 2. Ratio of cases investigated following complaints on application of torture, inhuman and degrading treatment 3. Rates of Moldova's convictions to the ECtHR for the application of torture and inhuman and degrading treatment		
5	Ensuring mandatory video and audio recording of all hearings in police offices, prosecutors' offices, places of detention	5.1 Review of the regulatory framework, including the provisions of the Criminal Procedure Code, with a view to introducing the obligation to video and audio record the hearings following a simplified procedure	General Prosecutor's Office; Ministry of Interior, Ministry of Justice	2018-2019	1. Draft amendments to the regulatory framework developed, approved and passed	Within the limits of approved budget allocations, external sources	Development partners community, Civil Society Organizations
		5.2 Providing the necessary equipment for audio and video recordings	Ministry of Justice Ministry of Internal Affairs , General Prosecutor's Office, Superior Council of Magistrates	2019-2021	1. Costs estimates prepared 2. Equipment purchased, installed and operated 3. Rate of audio and video recordings	740 000 - MIA	Development partners community, Civil Society Organizations
		5.3 Training of staff conduct audio and video recorded hearings	National Institute of Justice, General Prosecutor's Office	2019-2021	1. Number of trainings provided 2. Number of staff trained	Within the limits of approved budget allocations, external sources	Development partners community, Civil Society Organizations
6	Capacity building in the system of protecting persons denouncing acts of torture	6.1. Revision of the relevant regulatory framework	General Prosecutor's Office, Ministry of Justice, Ministry of Internal Affairs ,	2018-2019	1. Regulatory framework developed and passed	Within the limits of approved budget allocations, external sources	Development partners community, Civil Society Organizations

			Ombudsman's Office				
		6.2. Strengthening the mechanism for protecting people who denounce acts of torture	General Prosecutor's Office, Ministry of Justice, Ministry of Internal Affairs , Ombudsman's Office	2021	1. Feasibility study of the mechanism for the protection of persons denouncing acts of torture 2. Costs estimated 3. The mechanism for the protection of persons who denounce torture in place 4. Annual report generated	Within the limits of approved budget allocations, external sources	Development partners community, Civil Society Organizations

Strategic goal C: To ensure the rate of execution of alternative sentences to detention

No.	Actions	Sub-actions	Responsible institution	Implementation deadline	Monitoring indicators	Implementation related costs (lei)	Partners
1	Implementing the State policy in the field of probation	1.1. Monitoring and evaluating the implementation of the Development Strategy of the System of Probation (2016-2020)	Ministry of Justice), National Patrol Inspectorate	2017-2020	1. Number of custodial sentences broken down by year 2. Annual report of the probation service on the execution of custodial sentences 3. Number of probation offices equipped 4. Number of technical means required for electronic monitoring 5. Rate of recurrent offenses committed by sentenced people subject to probation broken down by year 6. Number of sentenced people subject to probation and employed after the execution of the sentence	Within the limits of approved budget allocations, external sources	Development partners community, Civil Society Organizations
		1.2. Performing the interim evaluation of the Strategy and its modification, where applicable	Ministry of Justice, National Patrol Inspectorate	2018	1. Report prepared 2. Impact estimated, strategy modified, where applicable	Within the limits of approved budget allocations, external sources	Development partners community, Civil Society Organizations

3. Area of intervention : Preventing and Combating Trafficking in Human Beings

Objective I: Implement the national policy on preventing and combating trafficking in human beings

Strategic goal A: Ensure the prevention and combating of trafficking in human beings

No.	Actions	Sub-actions	Responsible institution	Implementation deadline	Monitoring indicators	Implementation related costs(lei)	Partners
1	Implementing the State policy on the prevention and combating of trafficking in human beings	1.1. Adopting the national Strategy for preventing and combating trafficking in human beings for 2017-2022 and the Action Plan for 2017-2019	State Chancellery, Secretariat for Trafficking in Human Beings, The Government	2017	1. Documents approved/adopted	Within the limits of approved budget allocations, external sources	Development partners community, Civil Society Organizations
		1.2. Monitoring and evaluating the implementation of the national Strategy for preventing and combating trafficking in human beings for 2017-2022 and the Action Plan for 2017-2019	State Chancellery, The THB Secretariat	2020	1. Degree of cooperation between the institutions that are relevant Government and non-Government stakeholders in the combating of trafficking in human beings 2. Number of Information notes, reports drafted and discussed 3. Information and awareness campaigns for the general public about the THB phenomenon 4. Number of people - victims/presumed victims of THB - benefiting from assistance under the procedure of repatriation, broken down by year 5. Number of victims/presumed victims of THB who benefited from healthcare 6. Number of custodial sentences for the commitment of THB crimes 7. Number of victims of THB crimes and the amount of compensation they benefited from	Within the limits of approved budget allocations, external sources	Development partners community, Civil Society Organizations

Strategic goal B: The National Referral System (NRS) for the protection and assistance to victims and potential victims of trafficking in human beings strengthened and functional at 100 % rate at any public administration level

No.	Actions	Sub-actions	Responsible institution	Implementation deadline	Monitoring indicators	Implementation related costs(lei)	Partners
1	Ensuring the sustainability of the NRS operation through legislative and coordination measures	1.1. Regulating NRS at legal level as a progressive model of interdepartmental and intersectoral interaction of the Ministry of Health, Labour and Social Protection with other actors responsible for ensuring the rights of victims of trafficking in human beings	Ministry of Health, Labour and Social Protection, Ministry of Internal Affairs, General Prosecutor's Office, State Chancellery, The THB Secretariat	2018-2019	1. Draft normative acts developed and approved / passed 2. Decreasing the number of trafficking victims 3. The satisfaction degree of the referral mechanism beneficiaries	Within the limits of approved budget allocations, external sources	Development partners community, Civil Society Organizations
2	Mandatory training focused on gender issues for judges, prosecutors, police forces and other employees of the lawful bodies and concerning the legal provisions on trafficking in human beings	2.1. Organising training for judges, prosecutors, police officers and other law enforcement staff on legal provisions on trafficking in human beings and the referral procedure for the victims of trafficking in human beings	National Institute of Justice, Ministry of Internal Affairs, Superior Council of Magistrates, General Prosecutor's Office	Ongoing	1. Number of persons trained 2. Number of trainings provided 3. Number of cases investigated and brought to trial 4. Number of convictions for trafficking in human beings 5. Reports drafted	Within the limits of approved budget allocations, external sources	Development partners community, Civil Society Organizations
3.	Negotiating and signing bilateral and multilateral agreements with countries of destination for trafficking in human beings	3.1. Promoting actions for signing bilateral and multilateral agreements	Ministry of Foreign Affairs and European Integration, Ministry of Internal Affairs, State Chancellery The THB Secretariat	2018-2022	1. Number of negotiations held 2. Number of agreements signed	Within the limits of approved budget allocations, external sources	Development partners community, Civil Society Organizations
4. Area of intervention : Strengthening the national human rights protection institutes							
Objective I: Compliance of the mandate and practice of the Ombudsman's Office with the Paris Principles							
Strategic goal A: Ombudsman's Office accredited with status "A"							
No.	Actions	Sub-actions	Responsible institution	Implementation	Monitoring indicators	Implementation related	Partners

No.	Actions	Sub-actions	Responsible institution	Implementation	Monitoring indicators	Implementation related	Partners
1	Ensuring the functionality of the Ombudsman's Office in accordance with the Paris Principles	1.1. Evaluating the OAP needs in the context of the institution's reorganisation	Ombudsman's Office	2018	1. Evaluation study prepared 2. Recommendations implemented	120 000	Development partners community, Civil Society Organizations
		1.2. Amending the Law on the Ombudsman in conformity with the recommendations under the Universal Periodic Review, by the UN Special Rapporteur on Torture, the UN Special Rapporteur on the Rights of Persons with Disabilities, the United Nations Committee Against Torture, the United Nations Subcommittee on the Prevention of Torture, the Venice Commission's Opinion and the Council of Europe's Human Rights Directorate's opinion	Ministry of Justice, Ombudsman's Office	2018	1. Draft law developed, approved and passed	Within the limits of approved budget allocations, external sources	Development partners community, Civil Society Organizations
		1.3. Rebuilding the OAP premises in accordance with the minimum requirements for security and health at work, including adapting to the needs of persons with disabilities	Ombudsman's Office , The Government	2018	1. Financial resources allocated 2. Premises rebuilt	23 500 000	Development partners community, Civil Society Organizations
Strategic Goal B: Torture and other ill-treatment prevention activity strengthened							
No.	Actions	Sub-actions	Responsible institution	Implementation	Monitoring indicators	Implementation related	Partners

				deadline		costs(lei)	
1	Strengthening of torture prevention activity	1.1. Ensuring visibility of the torture prevention activity	OAP	2018-2021	1. Annual reports developed, translated, published and disseminated 2. The number of information materials developed and disseminated 3. New web page www.ombudsman.md developed	900 000 annually	Development partners community, Civil Society Organizations
		2.2. Capacity building for OAP and members of the National Mechanism for the Prevention of Torture	Ombudsman's Office	2018-2021	1. Number of trainings provided 2. Tools / methodologies for monitoring of places of deprivation of liberty developed and used 3. A transport unit with a capacity of up to 9 seats for preventive and monitoring visits purchased	1 500 000	Development partners community, Civil Society Organizations
Strategic goal C: Accessible services of the Council for the Prevention and Elimination of Discrimination and the Assurance of Equality for all people							
No.	Actions	Sub-actions	Responsible institution	Implementation deadline	Monitoring indicators	Implementation related costs (lei)	Partners
1	Revising the normative framework on preventing and combating discrimination in order to strengthen the Council's investigation and sanctioning powers to prevent and eliminate discrimination and ensure equality		Ministry of Justice , Council for the Prevention and Elimination of Discrimination, relevant Parliamentary commission	2018	1. Draft amendments and completions to the regulatory framework developed, approved and passed	Within the limits of approved budget allocations, external sources	Development partners community, Civil Society Organizations
2	Ensuring that the information about the CPEDAE and its services are accessible, adapted for people with various disabilities as	2.1. Evaluating the needs of the CPEDAE with a view to ensuring the accessibility of services and information on the activity of the Council for	Council for the Prevention and Elimination of Discrimination and the Assurance of Equality (CPEDAE)	2018	1. The results of the evaluation of the available and public needs	Within the limits of approved budget allocations, external	Development partners community, Civil Society Organizations

well as for national and language minorities, and the people in rural areas	the Prevention and Elimination of Discrimination and the Assurance of Equality for disabled people, national and language minorities and the people in rural areas				sources	
2.2. Making the venue of the Council accessible for persons with various disabilities, national and language minorities, and the persons from rural areas	Council for the Prevention and Elimination of Discrimination and the Assurance of Equality	2018-2019	1. The venue of the Council is accessible for persons with various disabilities, national and language minorities, and the persons from rural areas	2 000 000	Development partners community, Civil Society Organizations	

5. Area of intervention: Transparency, access to information and freedom of expression

Objective I: Ensure freedom of expression, pluralism and transparency

Strategic goal A: EU Directive on audiovisual media services incorporated into the relevant national legislation

No.	Actions	Sub-actions	Responsible institution	Implementation deadline	Monitoring indicators	Implementation related costs (lei)	Partners
1	Adopting a new Audiovisual Code and ensuring the implementation of its provisions	1.1. Regulating the notions of owner, media investor, media market share, media license quota, advertising share	relevant Parliamentary commission, Audiovisual Coordinator Council	2018	1. Notions formulated and adopted 2. Code adopted	Within the limits of approved budget allocations, external sources	Development partners community,
		1.2. Regulating the provisions on regular monitoring of the foreign product, share of own advertising	Audiovisual Coordinator Council, relevant Parliamentary commission	2018	1. Provisions developed and adopted	Within the limits of approved budget allocations, external sources	Civil Society Organizations

		1.3. Regulating the incentives towards the national media production houses in social, medical, justice, anti-corruption, and rights of persons belonging to national minorities fields	Audiovisual Coordinator Council, relevant Parliamentary commission	2018-2019	1. Regulations formulated and approved 2. Amount of production accomplished and broadcast (viewers)	Within the limits of approved budget allocations, external sources	Development partners community, Civil Society Organizations
2	Implementing measures to stimulate the production and broadcasting programs in the languages of ethno-linguistic minorities	2.1. Revising the language quota to extend the broadcasting time in ethnic minority languages	Audiovisual Coordinator Council, relevant Parliamentary commission	2018-2022	1. Regulatory framework adopted 2. Quota revised 3. Rate of annual broadcasts	Within the limits of approved budget allocations, external sources	Development partners community, Civil Society Organizations
3	Limiting ownership concentration on the media and ensuring media pluralism	3.1. Strengthening the capacities of the Audiovisual Coordinator Council with a view to respecting the principle of media pluralism and free competition	Audiovisual Coordinator Council	2019	1. Draft law prepared and adopted	Within the limits of approved budget allocations, external sources	Development partners community, Civil Society Organizations
		3.2. Creating the mechanism for limiting ownership concentration on the media and ensuring media pluralism	Audiovisual Coordinator Council, Competition Council		1. Mechanism created and functional	Within the limits of approved budget allocations, external sources	Development partners community, Civil Society Organizations

Objective II: Ensuring access to information

Strategic goal A: Access to information ensured across the Republic of Moldova

No.	Actions	Sub-actions	Responsible institution	Implementation deadline	Monitoring indicators	Implementation related costs (lei)	Partners
1	Amending the legislation on access to information: the Law no. 982 of 11 May 2000 on access	1.1. Specification of clear provisions regarding the category of public information	The National Centre for Personal Data Protection,	2020	1. Legislative framework amended and adopted 2. Criteria for access to public information established	Within the limits of approved budget allocations,	Development partners community, Civil Society Organizations

	to information; the Law no. 133 of 8 July 2011 on Protection of Personal Data; the Law no. 171 of 6 July 1994 on Commercial Secret; the Law no. 245 of 27 November 2008 on State Secret.		Ministry of Justice, State Chancellery, Ministry of Finance, relevant Parliamentary commission			external sources	
2	Adopting the draft Law on the Concept of Information Security of the Republic of Moldova		relevant Parliamentary commission	2018	1. Draft Law developed and passed	Within the limits of approved budget allocations, external sources	Development partners community, Civil Society Organizations
3.	Surveillance of the local audiovisual information space by monitoring the information and analytical programs services	3.1. Developing reports on surveillance of the audiovisual information space	Audiovisual Coordinator Council	2018-2022	1. Reports prepared and published	Within the limits of approved budget allocations, external sources	Development partners community, Civil Society Organizations
4	Training the staff of the central and local public authorities on ensuring transparency and access to information	4.1. Development of training programmes	Public Administration Academy	2018-2021	1. Programmes developed 2. Training materials developed	10 000	Development partners community, Civil Society Organizations
		4.2. Provision of training courses	Public Administration Academy	2018-2021	1. Number of trainings provided 2. Number of public servants trained	287 000	Development partners community, Civil Society Organizations
		4.3. Assessing the impact of training on the public servants' activity	Public Administration	2018-2021	1. Impact assessment questionnaire developed	3 000	Development partners

			on Academy		2. Impact Assessment Report developed		community, Civil Society Organizations
6. Area of intervention Non-discrimination and equality							
Objective I: To ensure protection against discrimination							
Strategic goal A: Increased acceptance of vulnerable and marginalised groups from the Republic of Moldova							
No.	Actions	Sub-actions	Responsible institution	Implementation deadline	Monitoring indicators	Implementation related costs (lei)	Partners
1	Raising the awareness of the general public and public authorities with regard to the stereotypes in society related to the people in vulnerable and marginalised groups	1.1. Conducting public information and awareness campaigns (at a central and local level) with regard to the negative effects of stereotypes and discrimination	Ministry of Health, Labour and Social Protection, Inter-ethnic Relations Office	2018-2019	1. Number of awareness campaigns at a central and local level for each of the groups 2. Number of target people relevant for the awareness campaigns, who benefited from the information/awareness activities	5 000	Development partners community, Civil Society Organizations
		1.2. Preparing the study of perception of vulnerable and marginalised groups and on the effectiveness of combating all forms of discrimination	Council for Preventing and Eliminating Discrimination and Ensuring Equality	2020	1. Study prepared and communicated to the general public	400 000	Development partners community, Civil Society Organizations
2	Strengthening the capacities of the media representatives and of the students of journalism faculties in connection with the particularities related to the presentation of material aiming at	2.1. Carrying out activities for empowering media representatives regarding the preparation and presentation of material about and with vulnerable and marginalised groups	Audiovisual Coordinator Council, Council for Preventing and Eliminating Discrimination and Ensuring Equality	2018-2021	1. Number of training events held versus the number of representatives of various media institutions versus the number of their originating locations 2. Number of complaints on the issue of the violation of rights of vulnerable and marginalised groups by media representatives referred to	Within the limits of approved budget allocations, external sources	Development partners community, Civil Society Organizations

	vulnerable and marginalised groups			OAP and CPDAE every year			
		2.2. Evaluating and reviewing, where applicable, the curriculum of journalism faculties in the light of the observance of human rights	Higher education institutions (with journalism specialties), Ministry of Education and Research	2019	1. Review completed 2. Recommendations expressed 3. Curriculum amended, where applicable	Within the limits of approved budget allocations, external sources	Development partners community, Civil Society Organizations
		2.3 Adaptation of the guidelines on the regulatory framework in the field of audiovisual on media coverage of materials on vulnerable and marginalized groups	Audiovisual Coordinator Council, Council for Preventing and Eliminating Discrimination and Ensuring Equality, Ombudsman's Office	2018	1. Guidelines developed and used for the amendment of the journalist's Code of Ethics	20 000	Development partners community, Civil Society Organizations
		2.4. Developing and disseminating information material on good practices in the presentation of media material about and with the participation of representatives of vulnerable and marginalised groups	Council for Preventing and Eliminating Discrimination and Ensuring Equality, Audiovisual Coordinator Council, Ombudsman's Office	2018-2019	1. Information material prepared related to material disseminated in settlements related to institutions	100 000	Development partners community, Civil Society Organizations
3.	Raising the awareness among public officials/LPA representatives and the lawful bodies of their role in the field	3.1. Carrying out activities for empowering the relevant representatives of the CPA and LPA authorities, including the employees of specialist lawful bodies and specialists in the field	Public Administration Academy, State Chancellery, Council for Preventing and	2018-2019	1. Number of training events held versus the number of representatives of various institutions versus the number of their originating locations	Within the limits of approved budget allocations, external	Development partners community, Civil Society Organizations

	of non-discrimination and vulnerable and marginalised groups	of non-discrimination	Eliminating Discrimination and Ensuring Equality, Central Public Administration, Local Public Administration, Ombudsman's Office			sources	
		3.2. Preparing and disseminating information material on the functional duties of LPA and CPA authorities in the prevention and combating of discrimination	Council for Preventing and Eliminating Discrimination and Ensuring Equality	2018-2019	1. Information material prepared and disseminated	100 000	Development partners community, Civil Society Organizations
4	Raising awareness, among vulnerable and marginalised groups, of their rights, the responsibilities of the authorities and the mechanism of protection against discrimination	4.1. Preparing and disseminating information material among vulnerable and marginalised groups on the exercise and safeguarding of human rights, and the mechanisms of protection against discrimination	Council for Preventing and Eliminating Discrimination and Ensuring Equality, Central Public Administration, Local Public Administration	2018-2019	1. Information material prepared and disseminated	100 000	Development partners community, Civil Society Organizations
5	Facilitating access to support services in the process of claiming the rights violated	5.1. Creating and publishing the lists of specialised lawyers in the provision of the State-guaranteed legal assistance in cases of discrimination	National Council for State-Guaranteed Legal Assistance, Moldovan Bar Association (MBA)	2018	1. Number of lawyers identified 2. Lists and categories of cases created	Within the limits of approved budget allocations, external sources	Development partners community, Civil Society Organizations
		5.2. Training of paralegals who provide State-guaranteed legal assistance in the area of equality	National Council for State-	2018-2020	1. Number of training events 2. Number of trained paralegals and lawyers who provide State-	Within the limits of approved	Development partners

		and non-discrimination	Guaranteed Legal Assistance, Moldovan Bar Association, Council for Preventing and Eliminating Discrimination and Ensuring Equality		guaranteed legal assistance 3. Number of persons who benefited from the services of paralegals and lawyers	budget allocations, external sources	community, Civil Society Organizations
		5.3. Training community mediators in the area of equality and non-discrimination	Mediation Council Council for Preventing and Eliminating Discrimination and Ensuring Equality	2018-2020	1. Number of training events 2. Number of community mediators trained 3. Number of persons who benefited from the community mediators' services	Within the limits of approved budget allocations, external sources	Development partners community, Civil Society Organizations
6	Incrimination of illegal facts motivated by prejudice, contempt or hatred	6.1. Amending criminal and contravention legislation to introduce the reason for prejudice, contempt or hatred for committing offenses and contraventions according to the list of criteria protected by national law and the ECHR	Ministry of Justice, relevant Parliamentary commission, Ministry of Internal Affairs, General Prosecutor's Office, Superior Council of Magistrates	2018-2020	1. The Law on amending and completing some legislative acts (crimes motivated by prejudice, contempt or hatred) developed and adopted. 2. Yearly rate of cases built based on the reported incidents 3. Annual rate of indictments for committing illegal deeds motivated by prejudice, contempt or hatred	Within the limits of approved budget allocations, external sources	Development partners community, Civil Society Organizations
7	Strengthening the capacities of prosecution bodies, lawyers and judges to efficiently apply the criminal and minor offense law with	7.1. Following the regulatory framework amendments supplementing the curriculum to include topics on specifics of investigation and examination of crimes motivated by prejudice, contempt or hate	National Institute of Justice, Ministry of Internal Affairs, General Prosecutor's	2018 - 2019	1. Topics included in curriculum 2. Subject included in the training programmes	Within the limits of approved budget allocations, external sources	Development partners community, Civil Society Organizations

	regard to crimes and minor offenses based on prejudice, contempt or hatred	Office, Superior Council of Magistrates, Moldovan Bar Association, Council for Preventing and Eliminating Discrimination and Ensuring Equality, Ombudsman Office				
	7.2. Preparing and approving methodological guidelines for the review of cases involving crimes based on prejudice, contempt or hatred for the stakeholders concerned	General Prosecutor's Office, Ministry of Internal Affairs, Moldovan Bar Association, Council for Preventing and Eliminating Discrimination and Ensuring Equality, Ombudsman Office	2018	1. Methodological guidelines approved 2. Guidelines promotion campaigns conducted	Within the limits of approved budget allocations, external sources	Development partners community, Civil Society Organizations
	7.3. Training the stakeholders concerned with regard to the application of the criminal and minor offense law in the area of crimes motivated by prejudice, contempt or hatred	National Institute of Justice, Ministry of Internal Affairs, General Prosecutor's Office, Moldovan Bar Association,	2019-2020	1. Number of training events 2. Number of participants broken down by professions	Within the limits of approved budget allocations, external sources	Development partners community, Civil Society Organizations

			Council for the Prevention and Elimination of Discrimination and the Assurance of Equality, Ombudsman Office				
8	Establishing the mechanism for the collection of data disaggregated by number, type and criteria underlying the crimes and minor offenses motivated by prejudice, contempt or hatred	8.1. Amending the legal framework on the methodology of the collection of disaggregated information regarding the number and type of crimes and minor offenses motivated by prejudice, contempt or hatred	Ministry of Internal Affairs, General Prosecutor's Office, Ombudsman Office, National Centre for Personal Data Protection, Council for the Prevention and Elimination of Discrimination and the Assurance of Equality	2018	1. Regulatory framework amended	Within the limits of approved budget allocations, external sources	Development partners community, Civil Society Organizations
		8.2 Implementing the mechanism for the collection of data broken down by number, type and categories (based on the protected criteria) of crimes and minor offenses motivated by prejudice, contempt or hatred	Ministry of Internal Affairs (MAI), General Prosecutor's Office, Superior Council of Magistrates, National Bureau of Statistics,	2020-2022	1. Functional mechanism 2. disaggregated data collected and accessible. 3. Disaggregated data, on cases initiated and indictments, collected per administrative-territorial unit 4. Disaggregated data on cases initiated and indictments, accessible per administrative-territorial unit	Within the limits of approved budget allocations, external sources	Development partners community, Civil Society Organizations

			National Centre for Personal Data Protection, Council for the Prevention and Elimination of Discrimination and the Assurance of Equality				
9	Raising awareness of people living with HIV (PHIV) about the available medical services	9.1 Conducting information campaigns on the available medical services	Ministry of Health, Labour, and Social Protection, Council for the Prevention and Elimination of Discrimination and the Assurance of Equality, Ombudsman Office	2018-2022	1. Campaigns run 2. Level of awareness among people infected with HIV	200 000	Development partners community, Civil Society Organizations
10	Removing barriers faced by PHIV in provision of adequate medical services (including in connection with related diseases) ¹	10.1. Preparing a study on ways of removing the barriers in regard to access to medical services (including psychological support) by uninsured people, including PHIV, and the ways to access medical services for those living in remote locations	Ministry of Health, Labour and Social Protection, National Health Insurance Company, Ombudsman's Office, Council for the	2018	1. Study prepared and published 2. Recommendations expressed	2 600 000	Development partners community, Civil Society Organizations

¹ The Soros Foundation report entitled "Social and economic status of people with HIV" shows that 40 % of the respondents have indicated that they encountered certain difficulties in accessing the general medical services because they have HIV...

			Prevention and Elimination of Discrimination and the Assurance of Equality				
		10.2. Preparing and approving the legal framework for facilitating access to medical services (including psychological support ²) for PHIV	Ministry of Health, Labour and Social Protection, relevant Parliamentary Commission, Ombudsman Office Council for the Prevention and Elimination of Discrimination and the Assurance of Equality	2019	Project developed, consulted and adopted	Within the limits of approved budget allocations, external sources	Development partners community, Civil Society Organizations
		10.3. Creating the necessary infrastructure to facilitate access to PHIV medical services (including psychological support)	Ministry of Health Labour and Social Protection	2020	1. Number of services created or adjusted 2. Increase rate of beneficiaries of medical services among PHIV	11 718 476	Development partners community, Civil Society Organizations
11	Preparing and approving policies related to non-discrimination and rights of patients in healthcare establishments		Ministry of Health Labour and Social Protection, Council for the Prevention and Elimination of Discrimination and the Assurance of Equality	2020	1. Number of establishments where policies have been approved 2. Rate of healthcare staff applying that policy	Within the limits of approved budget allocations, external sources	Development partners community, Civil Society Organizations

7. Area of intervention Gender equality and domestic violence

Objective I: Preventing and combating violence against women and domestic violence

Strategic goal A: The number of domestic violence cases reduced by 15 %

No.	Actions	Sub-actions	Responsible institution	Implementation deadline	Monitoring indicators	Implementation related costs(lei)	Partners
1	Ensuring the implementation of the state policy in prevention and combating violence against women and domestic violence	1.1. Refining and approving the Strategy and Action Plan for the prevention and combating of violence against women and domestic violence 2018-2023	Ministry of Health, Labour and Social Protection	2018	1. Policy documents approved	Within the limits of approved budget allocations, external sources	Development partners community, Civil Society Organizations
		1.2. Annual monitoring of the implementation of the Strategy and Action Plan for the prevention and combating of violence against women and domestic violence	Ministry of Health, Labour and Social Protection, Ministry of Internal Affairs, Ministry of Justice, General prosecutor's Office, Ombudsman's Office, Council for the Prevention and Elimination of Discrimination and the Assurance of Equality	2018-2022	1. Monitoring reports prepared and published on the Ministry's web-page. 2. The national legal framework amended to the Council of Europe Convention on the preventing and combating violence against women and domestic violence. 3. Number of notifications of police bodies on cases of domestic violence 4. Number of sector police interventions to remove the aggressor from the home 5. Number of indictments in cases of domestic violence in relation to the number of legal actions filed 6. Number of restraining orders issued by courts with reference to requests submitted 7. Number of victims of domestic violence who were provided social services in centres financed from	Within the limits of approved budget allocations, external sources	Development partners community, Civil Society Organizations

					the state budget. 8. Number of information campaigns on the domestic violence phenomenon 9. Number of aggressors who were provided counselling and rehabilitation services		
		1.3. Assessing the impact of implementing the interim SNPVFF and changing the action plan, where applicable	Ministry of Health, Labour and Social Protection	2021	1. Report prepared 2. The second Action Plan on Strategy implementation developed for 2021-2023	Within the limits of approved budget allocations, external sources	Development partners community, Civil Society Organizations
Strategic goal B: All reported cases of sexual harassment (including at work) are promptly and efficiently investigated							
No.	Actions	Sub-actions	Responsible institution	Implementation deadline	Monitoring indicators	Implementation related costs (lei)	Partners
1	Ensuring the breakdown of data on sexual harassment offenses from other sexual offenses	1.1. Collecting and structuring broken down statistical data at inspectorate and district prosecutor's office level by number, type and characteristics of the victim	Ministry of Internal Affairs, General Prosecutor's Office	2018-2022	1. Disaggregated statistics collected and published annually	Within the limits of approved budget allocations, external sources	Development partners community, Civil Society Organizations
		1.2. Collecting and structuring the disaggregated statistical data at the courts level regarding the outcome of sexual harassment cases investigated	Superior Council of Magistrates, Ministry of Justice	2018-2022	1. Disaggregated statistics collected and published annually	Within the limits of approved budget allocations, external sources	Development partners community, Civil Society Organizations
2	Strengthening the capacity of police officers, prosecution bodies, lawyers,	2.1. Including in the training plans the topics on specifics of the investigation and examination of offenses concerning the sexual	Ministry of Internal Affairs, General Prosecutor's	2019	1. Topics included in the developed Curriculum	Within the limits of approved budget	Development partners community, Civil Society

	paralegals and judges to distinguish sexual harassment offenses from other sexual offenses	life	Office, Moldovan Bar Association, National Council for State-Guaranteed Legal Assistance, National Institute of Justice			allocations, external sources	Organizations
		2.2. Training police officers, prosecutors, judges, lawyers and paralegals	Ministry of Internal Affairs, General Prosecutor's Office, Moldovan Bar Association, National Council for State-Guaranteed Legal Assistance, National Institute of Justice	2019-2021	1. Number of annual trainings 2. Number of participants disaggregated by profession	Within the limits of approved budget allocations, external sources	Development partners community, Civil Society Organizations
3.	Informing the public on the defining aspects of sexual harassment offenses, the rights and guarantees of victims of the sexual harassment offense	3.1. Organising information and awareness campaigns	Ministry of Health, Labour and Social Protection Ministry of Internal Affairs	2019-2021	1. Information campaigns conducted 2. Information material prepared and disseminated 3. Number of cases reported	20 000	Development partners community, Civil Society Organizations

Objective II: Ensuring gender equality and empowerment of women and girls

Strategic goal A: Discrimination against women and girls eliminated

No.	Actions	Sub-actions	Responsible	Implem	Monitoring indicators	Implementa	Partners
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			institution	entation deadline		tion related costs(lei)	
1	Ensuring the implementation of the state policy on gender equality	1.1. Annual monitoring of the implementation of the Strategy and Action Plan for ensuring gender equality for 2018-2022	Ministry of Health, Labour and Social Protection	2018-2022	<ol style="list-style-type: none"> 1. Monitoring reports prepared and published on the Ministry's web page 2. Rate of representation of women in the decision-making, political and public process in the area of security and external relations 3. Rate of employment of women on the labour market compared with that of men, 4. Rate of media agencies implementing the media product self-assessment procedure in the light of the gender dimension 	Within the limits of approved budget allocations, external sources	Development partners community, Civil Society Organizations
		1.2. Performing the interim evaluation of the impact of implementing the Strategy and Plan and changing the action plan, where applicable	Ministry of Health Labour, Social Protection	2020	<ol style="list-style-type: none"> 1. Report prepared 2. Impact estimated on the implementation for half of the period 3. Plan changed, as appropriate 	Within the limits of approved budget allocations, external sources	Development partners community, Civil Society Organizations
2	Promoting women's role in ensuring peace and security following the implementation of UN Security Council Resolution 1325	2.1. Drafting and approving the Action Plan for the implementation of UN Security Council Resolution 1325	Ministry of Defence, Ministry of Internal Affairs, Ministry of Health Labour, Social Protection , Reintegration Policies Bureau, Council for the Prevention and	2018-2019	1. Plan developed and approved	Within the limits of approved budget allocations, external sources	Development partners community, Civil Society Organizations

			Elimination of Discrimination and the Assurance of Equality Ombudsman's Office				
		2.2. Monitoring and evaluation of the implementation of the Action Plan for the implementation of the UN Security Council Resolution 1325	Ministry of Defence, Ministry of Health, Labour and Social Protection, Ministry of Interior, Customs Service, Ministry of Justice	2019-2022	1. The number of women / the degree of women's participation in the decision-making process 2. The number of women in law enforcement structures and the number of women in lead positions in these structures 3. Number of women involved in military operations outside the territory of the Republic of Moldova	Within the limits of approved budget allocations, external sources	Development partners community, Civil Society Organizations
3	Assessing progress by fields of gender equality/women's rights based on the reports submitted to the relevant UN Committees	3.1. Consistently submitting reports on the progress of the State in the implementation of UN Conventions in the field of gender equality/women's rights	Ministry of Health, Labour and Social Protection , Ministry of Foreign Affairs and European Integration	2018	1. State report submitted to the Committee	Within the limits of approved budget allocations, external sources	Development partners community, Civil Society Organizations
		3.2. Ensuring the integration of the recommendations of UN committees in the area of gender equality and women's rights in the national policies	Ministry of Health, Labour and Social Protection	In the period following the reception of the reports	1. Number of recommendations implemented with reference to the ones expressed	Within the limits of approved budget allocations, external sources	Development partners community, Civil Society Organizations

		3.3. Informing the general public, OSC and the CPA and LPA representatives of the conclusions of the UN Committees regarding the reports submitted on the implementation of Conventions	Ministry of Foreign Affairs and European Integration Ministry of Health, Labour and Social Protection	In the period following the reception of the reports	1. Number of information events, publications at a central and local level 2. Number of participants at a central and local level	Within the limits of approved budget allocations, external sources	Development partners community, Civil Society Organizations
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8. Area of intervention Right to education

Objective I: To increase access to quality education for all the children and young people

Strategic goal A: To guarantee access to free, equitable and quality primary and secondary education for all the children and young people and to achieve relevant and efficient learning outcomes

No.	Actions	Sub-actions	Responsible institution	Implementation deadline	Monitoring indicators	Implementation related costs(lei)	Partners
1	Implementing the State policy in the area of education	1.1. Monitoring and evaluating the implementation of the National Education Development Strategy for 2014-2020 "Education-2020"	Ministry of Education, Culture and Research	2018-2020	1. Degree of assurance of access to free primary and secondary education 2. Rate of pre-school children prepared for primary education 3. Rate of registration for vocational technical and higher education 4. Rate of graduation and employment	Within the limits of approved budget allocations, external sources	Development partners community, Civil Society Organizations
		2.2. Performing the interim evaluation of the National Education Development Strategy for 2014-2020 "Education-2020" and modifying it, where applicable	Ministry of Education, Culture and Research	2018	1. Report prepared 2. Estimated impact 3. Modified strategy, where applicable	Within the limits of approved budget allocations, external sources	Development partners community, Civil Society Organizations

Objective II: To reduce discrimination at all educational levels in accordance with the international standards

Strategic goal A: To ensure equal access at all levels of education and vocational training for vulnerable people, including disabled people and children in vulnerable situations by 2022

No.	Actions	Sub-actions	Responsible institution	Implementation deadline	Monitoring indicators	Implementation related costs (lei)	Partners
1	Implementing the Inclusive Education Development Programme in the Republic of Moldova (2011-2020)	1.1. Developing and approving plans for implementing the Programme	Ministry of Education, Culture and Research	2018-2022	1. Plans prepared and approved every two years	Within the limits of approved budget allocations, external sources	Development partners community, Civil Society Organizations
		1.2. Including in the overall objectives of the Programme the relevant progress indicators for every level of education and vulnerable group of the population (from the rural environment, the poor, persons with disabilities, ethnic minorities)	Ministry of Education, Culture and Research	2020	1. Relevant progress indicators for every level of education and vulnerable group of population prepared and implemented	Within the limits of approved budget allocations, external sources	Development partners community, Civil Society Organizations
		1.3. Monitoring and assessing the implementation of the Inclusive Education Development Programme in the Republic of Moldova (2011-2020)	Ministry of Education, Culture and Research	2018-2020	1. Number of community, district and central services to identify, assess early and diagnose children's development 2. Number of community, district and central services for early intervention 3. Number of centres providing inclusive education, broken down by the urban and rural environment 4. Number of educational psychologists trained in inclusive education 5. Curriculum for initial and ongoing training in the area of inclusive education developed and approved 6. Public awareness campaigns on the need for inclusive education	Within the limits of approved budget allocations, external sources	Development partners community, Civil Society Organizations

Strategic goal B: To ensure that all pupils/students acquire the knowledge and skills required to promote sustainable development, sustainable lifestyles, human rights, gender equality, the culture of peace and non-violence, overall citizenship and to appreciate cultural diversity and the contribution of culture to sustainable development by 2022

No.	Actions	Sub-actions	Responsible institution	Implementation deadline	Monitoring indicators	Implementation related costs (lei)	Partners
1	Implementing the 2014-2023 Environment Strategy in the field of education	1.1. Developing the school curriculum to include environmental education topics	Ministry of Education, Culture and Research	2018	1. School curriculum adjusted 2. Teaching staff trained in the area of environmentally-friendly education	Within the limits of approved budget allocations, external sources	Development partners community, Civil Society Organizations
2	Completing and approving the Strategy entitled "Health, Development and Welfare of Children and Teenagers 2015-2020"	2.1. Developing the school curriculum to include topics on healthy lifestyle	Ministry of Health, Labour and Social Protection, Ministry of Education, Culture and Research	2018	1. Strategy completed and approved 2. School curriculum adjusted 3. Teaching staff trained	Within the limits of approved budget allocations, external sources	Development partners community, Civil Society Organizations
3.	Developing school curricular to include gender dimension		Ministry of Education, Culture and Research, Council for the Prevention and Elimination of Discrimination and the Assurance of Equality	2018	1. Curriculum adjusted for pupils and students to acquire knowledge on gender equality	Within the limits of approved budget allocations, external sources	Development partners community, Civil Society Organizations
4	Fostering knowledge and competences on	4.1. Developing the school curriculum to include modules on	Ministry of Education,	2018-2021	1. Curriculum adjusted for the pupils to acquire the knowledge on	Within the limits of	Development partners

human rights, the culture of peace and non-violence, global citizenship and appreciation of cultural diversity	human rights, integrity, the culture of peace and non-violence, global citizenship and appreciation of cultural diversity	Culture and Research, Council for the Prevention and Elimination of Discrimination and the Assurance of Equality		human rights, the culture of peace and non-violence, global citizenship and appreciation of cultural diversity 2. Rate of pupils who studied the above-mentioned modules	approved budget allocations, external sources	community, Civil Society Organizations
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9 Area of intervention: Right to healthcare

Objective I: To ensure universal access to quality healthcare services

Strategic goal A: To ensure quality, safe and accessible healthcare services for all

No.	Actions	Sub-actions	Responsible institution	Implementation deadline	Monitoring indicators	Implementation related costs(lei)	Partners
1	Ensuring the implementation of the National Health Policy	1.1. Monitoring and evaluating the implementation of the National Public Health Strategy for 2014-2020 and of the Action Plan	Ministry of Health, Labour and Social Protection, National Health Insurance Company, Drugs and Medical Devices Agency	2018-2021	1. Monitoring reports prepared and published 2. Rate of medical-sanitary institutions applying the data quality management system 3. Index of life expectancy, broken down by sex and urban/rural living environment 4. Death rate, broken down by sex and environment 5. Human resources coverage rate in the public health system by sex, age and urban/rural living environment 6. Rate of promotion of a healthy lifestyle 7. Rate of policy documents prepared in order to improve the environmental factors and reduce risks for health	Within the limits of approved budget allocations, external sources	Development partners community, Civil Society Organizations

					8. Number of scientific research in the field 9. Rate of local authorities implementing public health programmes 10. Funding rate allocated to the health sector from the national public budget		
		1.2. Performing the interim evaluation of the Strategy and modifying the Action Plan, where applicable	Ministry of Health, Labour and Social Protection	2018	1. Report prepared 2. Estimated impact 3. Plan changed, where applicable	Within the limits of approved budget allocations, external sources	Development partners community, Civil Society Organizations
2	Ensuring the implementation of the state policy in the field of medicines	2.1. Reviewing the legislative framework in the field	Ministry of Health, Labour and Social Protection, Drugs and Medical Devices Agency	2018-2019	1. Legislative framework revised	Within the limits of approved budget allocations, external sources	Development partners community, Civil Society Organizations
		2.2. Reviewing the list of essential compensated medicines	Ministry of Health, Labour and Social Protection, Drugs and Medical Devices Agency	2018	1. Number of essential compensated medicines		
		2.3. Implementing the National Immunisation Programme (2016-2020)	Ministry of Health, Labour and Social Protection, National Health Insurance Company, LPA	2017-2018-2020	Vaccination coverage rate	Within the limits of approved budget allocations, external sources	Development partners community, Civil Society Organizations
Strategic goal B: To ensure prevention and reduction of malpractice cases							
No.	Actions	Sub-actions	Responsible	Impleme	Monitoring indicators	Implementa	Partners

			institution	ntation deadline		tion related costs (lei)	
1	Preparing the Roadmap for dealing with the deficiencies in the legal framework with reference to the investigation, expert evaluation and settlement of malpractice cases	1.1. Preparing the Legal Framework Analysis Study in the provision of healthcare assistance and patients' rights for the efficient protection of victims of medical errors (malpractice)	Ministry of Health, Labour and Social Protection, Ministry of Justice, National Health Insurance Company	2019	1. Study prepared and published 2. Conclusions/Recommendations expressed	Within the limits of approved budget allocations, external sources	Development partners community, Civil Society Organizations
		1.2. Preparing the report on the statistics of malpractice cases, analysis of cases, profile of victims, analysis of case occurrence in terms of geographical aspects, of the medical fields with increased rate of occurrence of malpractice cases	Ministry of Health, Labour and Social Protection, Ministry of Internal Affairs, National Health Insurance Company	2020	1. Report prepared and published 2. Data broken down and presented versus the profile of victims	Within the limits of approved budget allocations, external sources	Development partners community, Civil Society Organizations
		1.3. Preparing and approving the legal framework on medical malpractice, civil liability of the medical staff and the mandatory civil liability insurance	Ministry of Health, Labour and Social Protection Ministry of Justice, Relevant Parliamentary Commission	2021	1. Legislative framework prepared and approved 2. Rate of medical staff subject to civil liability	Within the limits of approved budget allocations, external sources	Development partners community, Civil Society Organizations

Objective II: To improve the child's health index in accordance with the Sustainable Development Objectives 2030

Strategic goal A: To reduce neonatal mortality to 6.5 deaths in 1,000 live birth babies and to 9 deaths in 1,000 live birth children for children under 5 years old

by 2022 ²							
No.	Actions	Sub-actions	Responsible institution	Implementation deadline	Monitoring indicators	Implementation related costs(lei)	Partners
1	Ensuring access of all children to quality healthcare services	1.1. Strengthening the capacities of the perinatal service/strengthening the system of perinatal assistance to new-born infants delivered before term	Ministry of Health, Labour and Social Protection, LPA	2018-2021	1. Human resources coverage rate 2. Equipment rate 3. Rate of new-born infants who survived.	Within the limits of approved budget allocations, external sources	Development partners community, Civil Society Organizations
		1.2. Vaccination of premature children secured by the State against the RS virus	Ministry of Health, Labour and Social Protection	2018-2021	1. Vaccine introduced in the national calendar of vaccines	Within the limits of approved budget allocations, external sources	Development partners community, Civil Society Organizations
		1.3. Providing fortifier for breast milk to ensure harmonious growth in the first months	Ministry of Health, Labour and Social Protection	2018-2021	1. Number of children who benefited	Within the limits of approved budget allocations, external sources	Development partners community, Civil Society Organizations
2	National development of the early intervention service for children	2.1. Strengthening the system of home visits for young children	Ministry of Health, Labour and Social Protection	2018-2019	1. Number of children consulted at home	Within the limits of approved budget allocations, external sources	Development partners community, Civil Society Organizations
		2.2. Inter-sectorial collaboration in order to prevent mortality among children under 5 years of age at home and from preventable causes	Ministry of Health, Labour and Social	2018-2021	1. Number of interventions to prevent mortality among children under 5 years of age at home and from preventable causes/	Within the limits of approved budget	Development partners community, Civil Society

² Study entitled "Children of Moldova", prepared by NSO, Chişinău 2017

			Protection		2. Mortality rate among children under 5 years of age	allocations, external sources	Organizations
Objective III: To ensure universal access to sexual and reproductive health services							
Strategic goal A: Universal access to sexual and reproductive health services ensured, including family planning, information and education							
No.	Actions	Sub-actions	Responsible institution	Implementation deadline	Monitoring indicators	Implementation related costs (lei)	Partners
1	Implementing the State policy in the area of sexual and reproductive health	1.1. Completing and approving the National Programme for Health and Sexual and Reproductive Rights 2018-2022 and the Action Plan for the implementation of the Programme	Ministry of Health, Labour and Social Protection	2018	1. Programme approved, Action Plan prepared and approved	Within the limits of approved budget allocations, external sources	Development partners community, Civil Society Organizations
		1.2. Monitoring and evaluating the implementation of the Programme and Action Plan	Ministry of Health, Labour and Social Protection	2018-2021	1. Monitoring reports prepared and published 2. Rate of SDSR services included in the Single Programme of mandatory health insurance 3. Index of SDSR perception and family planning in society 4. Level of access to SDSR information 5. Rate of SDSR promotion in the media 6. Rate of sexually transmissible infections 7. Rate of medicinal abortions with reference to traditional methods of abortion 8. Rate of female and male fertility 9. Rate of SDSR reflection in educational curricular programmes 10. Maternal and perinatal mortality ratio 11. Prevalence of use of birth control pills for reproductive	Needed - 50 372 000 lei, identified - 11 961 000 lei	Development partners community, Civil Society Organizations

					women		
		1.3. Performing the interim evaluation of the impact of implementing the Programme and Action Plan and changing them, where applicable	Ministry of Health, Labour and Social Protection	2019	1. Report prepared 2. Impact estimated on the implementation for half of the period 3. Documents amended, where applicable		
Strategic goal B: To improve access to sexual and reproductive health services for women and girls in vulnerable groups							
No.	Actions	Sub-actions	Responsible institution	Implementation deadline	Monitoring indicators	Implementation related costs(lei)	Partners
1	Providing free birth control pills for women in residential institutions and in regions on the left bank of the Dniester river	1.1. Organization of information and education activities for the population on importance of using contraceptives	Ministry of Health, Labour and Social Protection, LPA	2018-2021	1. Information activities accomplished	Within the limits of approved budget allocations, external sources	Development partners community, Civil Society Organizations
2	Offering consultations on sexual and reproductive health to women in residential social institutions	2.1. Provision of services in sexual and reproductive health by family doctors in settlements where there are residential social institutions	Ministry of Health, Labour and Social Protection, LPA	2018-2022	1. Number of consultations provided annually	Within the limits of approved budget allocations, external sources	Development partners community, Civil Society Organizations
3.	Ensuring accessibility to modern safe abortion methods, including in the rural areas in the trans-Dniester region	3.1. Assessing the needs in rural areas and in regions on the left bank of the Dniester river for providing universal access to modern safe abortion services	Ministry of Health, Labour and Social Protection	2018-2022	1. Assessment conducted 2. Number of modern abortion services 3. Number of women and girls who had access to modern abortion services annually	Within the limits of approved budget allocations, external sources	Development partners community, Civil Society Organizations
		3.2. Revising the legislative framework to ensure accessibility to those services	Ministry of Health, Labour and	2019-2020	1. Legal framework revised	Within the limits of approved	Development partners community,

			Social Protection			budget allocations, external sources	Civil Society Organizations
		3.3 Creating the necessary infrastructure to facilitate access to services	Ministry of Health, Labour and Social Protection	2020-2021	1. Infrastructure created	Within the limits of approved budget allocations, external sources	Development partners community, Civil Society Organizations
		3.4. Regularly assessing accessibility and the degree of satisfaction on the services provided to women in rural regions and in regions on the left bank of the Dniester river	Ministry of Health, Labour and Social Protection	2021	1. Annual assessments prepared and published 2. Rate of services offered annually to women and girls in rural regions and in regions on the left bank of the Dniester river 3. Annual number of women and girls who benefited from these services	Within the limits of approved budget allocations, external sources	Development partners community, Civil Society Organizations
4	Development of the school curriculum to include sexual education and reproductive health education as subjects in the		Ministry of Education, Culture and Research	2018	1. Revised school curriculum	Within the limits of approved budget allocations, external sources	Development partners community, Civil Society Organizations
Objective IV: To reduce mortality caused by non-transmissible diseases							
Strategic goal A: Rate of premature mortality caused by non-transmissible diseases reduced by prevention and treatment							
No.	Actions	Sub-actions	Responsible institution	Implementation deadline	Monitoring indicators	Implementation related costs (lei)	Partners
1	Implementing the State policy in the prevention and control of non-transmissible diseases	1.1. Monitoring and evaluating the implementation of the National Strategy for the prevention and control of non-transmissible diseases (2012-2020) and of the Action Plan for 2016-2020 for the implementation	Ministry of Health, Labour and Social Protection, Ministry of	2020	1. Rate of mortality caused by preventable non-transmissible diseases, broken down by sex, age and social groups 2. Rate of people suffering from non-transmissible diseases	27 210.0	Development partners community, Civil Society Organizations State

		of the Strategy	Economy and Infrastructure, National Health Insurance Company		<p>3. Rate of risk factors for non-transmissible diseases</p> <p>4. Rate of risk factors for every year</p> <p>5. Rate of biological risk factors</p> <p>6. Rate of unfavourable social and economic factors for the occurrence of non-transmissible diseases</p> <p>7. Rate of burden of non-transmissible diseases among the population, broken down by year, sex, age and social groups</p> <p>8. Life expectancy rate</p> <p>9. Information campaigns on health promotion programmes at population level</p> <p>10. Rate of selective measures taken with regard to groups and people exposed to increased risks</p> <p>11. Healthcare system for primary and secondary prevention responses based on evidence, cost-effective and focused on primary healthcare</p> <p>12. Rate of accessibility of the population to healthcare services, broken down by year</p> <p>13. System for monitoring non-transmissible diseases and underlying factors</p>		University of Medicine and Pharmacy "Nicolae Testemițanu
		1.2. Performing the interim evaluation of the impact of implementing the Strategy and Action Plan and changing them, where applicable	Ministry of Health, Labour and Social Protection	2018	<p>1. Report prepared</p> <p>2. Impact estimated on the implementation for half of the period</p> <p>3. Documents amended, where applicable</p>	Within the limits of approved budget allocations, external sources	Development partners community, Civil Society Organizations
2	Approving and monitoring of the National Programme	2.1. Approving the new National Diabetes Programme and its implementation mechanism,	Ministry of Health, Labour and	2018; 2018-2020	<p>1. Programme prepared and approved</p> <p>2. Annual report developed and</p>	828 841 100	Development partners community,

for Prevention and Combating Diabetes Mellitus		Social Protection		published		Civil Society Organizations
	2.2. Preparing and approving the eligibility criteria for access to medicine for the compensated treatment of diabetes mellitus (insulin in cartridges)	Ministry of Health, Labour and Social Protection, National Health Insurance Company, LPA	2018	1. Criteria prepared and approved	Within the limits of approved budget allocations, external sources	Development partners community, Civil Society Organizations
	2.3. Creating the National Diabetes Register	Ministry of Health (MS)	2021	1. Register created and functional 2. Number of patients registered	Within the limits of approved budget allocations, external sources	Development partners community, Civil Society Organizations
	2.4. Transposing the provisions of the international guidelines for the treatment of diabetes into the National Clinical Protocols in: Uncomplicated diabetes: type 1 and 2; pregnancy in pre-existing and gestational diabetes, complicated diabetes: retinopathy, nephropathy, neuropathy	Ministry of Health, Labour and Social Protection	2020	1. Protocols approved	Within the limits of approved budget allocations, external sources	Development partners community, Civil Society Organizations

Objective V: To promote a system of mental health services adapted to the needs of the population and international rules

Strategic goal A: Health services in mental health provided in accordance with human rights and human dignity standards

No.	Actions	Sub-actions	Responsible institution	Implementation deadline	Monitoring indicators	Implementation related costs(lei)	Partners
1	Promoting and approving the National Programme for mental health for	1.1. Harmonising the legal framework with the observance of fundamental human rights in the provision of mental health services	Ministry of Health, Labour and Social	2018	1. Legal framework harmonised and approved	Within the limits of approved budget	Development partners community, Civil Society

	2017-2021		Protection			allocations, external sources	Organizations
2	Reform of the legal capacity system	2.1. Revising the relevant legislation in the light of international treaties and conventions	Ministry of Health, Labour and Social Protection	2018	1. Legal framework revised	Within the limits of approved budget allocations, external sources	Development partners community, Civil Society Organizations
3.	Ensuring the rights of patients in psychiatric institutions	3.1. Developing and operating the mechanism monitoring violations during mental health services provision	Ministry of Health, Labour and Social Protection	2018-2021	1. Mechanism operated 2. Monitoring reports prepared 3. Number of violations 4. Number of cases settled	Within the limits of approved budget allocations, external sources	Development partners community, Civil Society Organizations
		3.2. Preparing the chapter on mental health in the draft Code of Health in line with international recommendations and human rights standards	Ministry of Health, Labour and Social Protection	2022	1. Act prepared and approved	Within the limits of approved budget allocations, external sources	Development partners community, Civil Society Organizations
		3.3 Revising the Criminal Code and the Code of Criminal Procedure for the introduction of new forms of outpatient treatment by constraint and mandatory psychiatric supervision	Ministry of Justice, Ministry of Health, Labour and Social Protection, relevant Parliament Commission	2017-2019	1. Legal framework amended and approved	Within the limits of approved budget allocations, external sources	Development partners community, Civil Society Organizations
4	Promoting mental health and reducing the stigma phenomenon in the	4.1. Conducting national communication campaigns on the benefits of the community model of mental health services and awareness	Ministry of Health, Labour and Social	2018-2022	1. Campaigns implemented annually	1,865.0	Development partners community, Civil Society

	community by information activities	and information in the area of mental health, and promoting a positive image of persons with mental health problems	Protection				Organizations
Objective VI: To reduce the number of infections caused by transmissible diseases							
Strategic goal A: To ensure a reduced rate of HIV transmission and of sexually transmissible infections (STI) and of HIV related mortality							
No.	Actions	Sub-actions	Responsible institution	Implementation deadline	Monitoring indicators	Implementation related costs(lei)	Partners
1	Implementing the State policy in the prevention and control of STI and HIV/AIDS infection (2016-2020)	1.1. Monitoring and evaluating the implementation of the National Programme of prevention and control of STI and HIV/AIDS infection (2016-2020) and of the Action Plan for the implementation of the Programme	Ministry of Health, Labour and Social Protection, National Bureau of Statistics	2020	1. Number of people infected with HIV/AIDS, broken down by sex, age and social groups 2. Rate of deaths by year 3. Main ways of transmission of the HIV/AIDS per year 4. Complexity factors of HIV/AIDS transmission, broken down by sex, age, key people and year 5. Rate of injectable drug consumers covered by prevention services in risk reduction programmes 6. Prevalence of HIV among consumers of injectable drugs 7. The treatment coverage area for people infected with HIV/AIDS in rural and urban area 8. Number of patients undergoing treatment, broken down by sex, age and social groups per year 9. Rate of sexually transmissible infections 10. The STI occurrence rate 11. Number of STI people, broken down by sex, age and social groups 12. Rate of STI and HIV/AIDS infection prevention	29 775 000	Development partners community, Civil Society Organizations

		1.2. Performing the interim evaluation of the impact of implementing the Programme and Action Plan and changing them, where applicable	Ministry of Health , Labour and Social Protection	2018	1. Report prepared 2. Impact estimated on the implementation for half of the period 3. Documents amended, where applicable	Covered by 29 775 000	Development partners community, Civil Society Organizations
		1.3. Creating a data collection system	Ministry of Health , Labour and Social Protection, National Bureau of Statistics	2018	1. Data collected and disaggregated by sex, age, key populations	Covered by 29 775 000	Development partners community, Civil Society Organizations
Strategic goal B: To ensure a low burden rate of tuberculosis, combating hepatitis, waterborne diseases and other transmissible diseases							
No.	Actions	Sub-actions	Responsible institution	Implementation deadline	Monitoring indicators	Implementation related costs (lei)	Partners
1	Implementing the State policy on the control and combating of tuberculosis, hepatitis, waterborne diseases and other transmissible diseases	1. Monitoring and evaluating the implementation of the National Programme of Tuberculosis Control (2016-2020)	Ministry of Health , Labour and Social Protection	2020	1. Number of people who benefited from the early diagnosis of all forms of tuberculosis 2. Awareness campaigns on early diagnosis 3. Rate of early diagnosis and early detection of tuberculosis 4. Number of people subject to treatment 5. Treatment success rate 6. Rate of occurrence of tuberculosis cases 7. Rate of TB/HIV co-infection among cases of tuberculosis 8. Reduced mortality rate	3 128 000 634 978 000	Development partners community, Civil Society Organizations
		1.2. Performing the interim evaluation of the impact of implementing the Programme and changing it, where applicable	Ministry of Health , Labour and Social Protection	2018	1. Report prepared 2. Impact estimated on the implementation for half of the period 3. Document changed, where	Within the limits of approved budget allocations,	Development partners community, Civil Society Organizations

				applicable	external sources		
		1.3. Including numeric values (for the TBC occurrence), with the appropriate break down (by sex, social status)	Ministry of Health , Labour and Social Protection, Programme Steering Committee, National Health Insurance Company, LPA	2018-2022	1. Annual Progress Report	Within the limits of approved budget allocations, external sources	Development partners community, Civil Society Organizations
		1.4. Completing and approving the National Programme for Combating Viral Hepatitis B, C and D (2017-2021)	Ministry of Health , Labour and Social Protection	2018	1. Programme approved	442 800	Development partners community, Civil Society Organizations
		1.5. Monitoring and evaluating the implementation of the National Programme for Combating Viral Hepatitis B, C and D	Ministry of Health, Labour and Social Protection	2021	1. Morbidity rate 2. Rate of early detection of people infected with viral hepatitis B, C and D 3. Number of people to whom viral hepatitis B, C and D has been detected at an early stage 4. Rate of occurrence and prevalence of viral hepatitis B, C and D 5. Information campaigns 6. Scientific research conducted with regard to viral hepatitis B, C and D issues 7. Rate of immunizations and vaccinations every year 8. Number of cases of illnesses, broken down by sex, age and social status every year 9. Number of ill people who	1 131 000	Development partners community, Civil Society Organizations

					benefited from quality treatment and ongoing care services every year 10. The National Register of ill people with acute and chronic viral hepatitis and with viral liver cirrhosis		
		1.6. Performing the interim evaluation of the impact of implementing the Programme and changing it, where applicable	Ministry of Health, Labour and Social Protection	2019	1. Report prepared 2. Impact estimated on the implementation for half of the period 3. Document changed, where applicable	Within the limits of approved budget allocations, external sources	Development partners community, Civil Society Organizations
		1.7. Including numeric values (for the occurrence of hepatitis), with the appropriate breakdown (by sex and social status)	Ministry of Health, Labour and Social Protection, Programme Steering Committee, National Health Insurance Company, LPA	2018-2020	1. Progress report	Within the limits of approved budget allocations, external sources	Development partners community, Civil Society Organizations
		1.8. Monitoring and evaluating the implementation of the National Programme for the implementation of the Protocol on Water and Health in the Republic of Moldova (2016-2025)	Ministry of Health, Labour and Social Protection, Public Health National Centre	2021	1. Rate of access of the population to improved drinking water and sanitation systems 2. Occurrence of drinking waterborne non-transmissible diseases not compliant with sanitary rules 3. Number of childcare institutions connected to sustainable drinking water systems per year 4. Rate of population with access to sustainable drinking water systems 5. Reduced number of epidemic outbursts of infectious diseases and	Within the limits of approved budget allocations, external sources	Development partners community, Civil Society Organizations

					low rate of waterborne diseases 6. Increased level of the performance of collective water supply systems, sanitation and other systems 7. Information campaigns on the safety of drinking water, hygiene and health		
		1.9. Performing the interim evaluation of the impact of implementing the Programme and changing it, where applicable	Ministry of Health, Labour and Social Protection	2021	1. Report prepared 2. Impact estimated on the implementation for half of the period 3. Document changed, where applicable	Within the limits of approved budget allocations, external sources	Development partners community, Civil Society Organizations
		1.10. Including numeric values of occurrence of waterborne diseases (preferably for 5 types of diseases) in the National Programme for the implementation of the Protocol on Water and Health in the Republic of Moldova (2016-2025)	Ministry of Health, Labour and Social Protection, Public Health National Centre	2018-2021	1. Progress report prepared and published	Within the limits of approved budget allocations, external sources	Development partners community, Civil Society Organizations
2	Ensuring compliance with the confidentiality of medical data in healthcare institutions	2.1. Evaluating correspondence between legislative acts defining the procedure for the transmission of personal medical information with the relevant international standards	Ministry of Health, Labour and Social Protection, The National Centre for Personal Data Protection, Council for the Prevention and Elimination of Discrimination and Equality, Ombudsman's Office	2018	1. Assessment review prepared and consulted	Within the limits of approved budget allocations, external sources	Development partners community, Civil Society Organizations

		2.2. Developing and approving amendments to relevant regulatory documents	Ministry of Health, Labour and Social Protection, Ministry of Justice, relevant Parliamentary commission, The National Centre for Personal Data Protection, Council for the Prevention and Elimination of Discrimination and Equality, Ombudsman's Office	2019	1. Project developed and adopted	Within the limits of approved budget allocations, external sources	Development partners community, Civil Society Organizations
		2.3. Carrying out training activities for medical staff on the procedure of transmitting medical personal information, informed consent	Ministry of Health, Labour and Social Protection, the National Centre for Personal Data Protection, Council for the Prevention and Elimination of Discrimination and Equality, Ombudsman's Office	2018	1. Training activities carried out, 2. Number of employees who attended the training	Within the limits of approved budget allocations, external sources	Development partners community, Civil Society Organizations
10. Area of intervention: Right to work and social protection							
Objective I: To ensure the permanent increase of employment rate							
Strategic goal A: Higher employment rate and equal remuneration for equal work							

No.	Actions	Sub-actions	Responsible institution	Implementation deadline	Monitoring indicators	Implementation related costs (lei)	Partners
1	Increasing employment opportunities for jobseekers	1.1. Providing employment services, employment measures, according to the individual needs of jobseekers	Ministry of Health, Labour and Social Protection, Ministry of Education, Culture and Research	2018-2022	1. Annual Action Plans for employment developed and approved; the number of jobseekers; unemployed trained in employment services; active employment and employment measures; employment rate by age, sex and rural / urban%; unemployment rate by age, sex and rural / urban environment%; the share of employed persons with disabilities in the total number of registered unemployed with disabilities; gender pay gap,%, the share of young people who do not work, do not study or are not in vocational training programs	Within the limits of approved budget allocations, external sources	Development partners community, Civil Society Organizations

11. Area of intervention: Rights of the child

Objective I: Child protection

Strategic goal A: The rate of children separated from their family and the number of children held in residential institutions reduced

No.	Actions	Sub-actions	Responsible institution	Implementation deadline	Monitoring indicators	Implementation related costs (lei)	Partners
1	Ensuring the necessary conditions for raising and educating children in the family environment	1.1. Preventing separation of the child from the family	Ministry of Health, Labour, Social Protection, Ministry of Education, Culture and Research Ministry of Internal	2018-2022	1. Strengthened capacities of the local and territorial guardianship authorities in the performing their duties; 2. The decision making process on the separation of the child from the family - streamlined; 3. The system of social benefits for family support and child protection - streamlined; 4. Social services network to	1 760 000 1 354 000 544 814 100 340 720 000 Total:	Development partners community, Civil Society Organizations

			Affairs, LPA		support families with children at risk of separation, including early intervention –developed.	888 648 100	
		1.2. Gradual stopping the institutionalization of children aged 0-3 years and reducing the number of children in residential care.	Ministry of Health, Labour and Social Protection, Ministry of Education, Culture and Research, LPA	2018-2022	1. Family planning services and development of parenting skills for child raising and education - developed; 2. Family re-integration services, family support and family care, including for children aged 0-3 and children with disabilities - developed.	40 344 000 Within the limits of approved budget allocations, external sources	Development partners community, Civil Society Organizations
		1.3. Reducing negative effects of parental migration on children left in the country.	Ministry of Health, Labour and Social Protection, Ministry of Education, Culture and Research, LPA	2018-2020	1. Mechanism for accounting and monitoring the situation of children whose parents / sole parent are abroad – in place; 2. Information / awareness programs and counselling services for children left behind by migrant parents and for persons in whose charge children are left - implemented.	Within the limits of approved budget allocations, external sources 12 600 000	Development partners community, Civil Society Organizations

Strategic Goal B: Attitude to perception of violence against children improved and changed, rate of identification, referral and assistance in cases of violence, neglect and exploitation of children increased

No.	Actions	Sub-actions	Responsible institution	Implementation deadline	Monitoring indicators	Implementation related costs (lei)	Partners
	Preventing and combating violence, neglect and exploitation of children.	1.1. Development of the legal, institutional and methodological framework to ensure the efficient functioning of an integrated system of services and mechanisms for preventing and combating violence, neglect and exploitation of children.	Ministry of Health, Labour and Social Protection, Ministry of Education, Culture and Research, Ministry of Internal	2018-2020	1. Cross-sectoral mechanism for identification, evaluation, assistance, referral and accounting of child victims and potential victims of violence, neglect and exploitation - functional; 2. Social assistance services for families and children victims of violence - developed; 3. Quality of data collection and	Within the limits of approved budget allocations, external sources	Development partners community, Civil Society Organizations

			Affairs, LPA, Ombudsman 's Office		systematization with regard to violence, neglect and exploitation of children - improved.		
		1.2. Promoting information and awareness campaigns to prevent violence against children	Ministry of Health, Labour and Social Protection, Ministry of Education, Culture and Research, Ministry of Internal Affairs, LPA, Ombudsman 's Office	2018-2022	1. Annual number of information campaigns and awareness raising events	Within the limits of approved budget allocations, external sources	Development partners community, Civil Society Organizations
Strategic goal C: Evidence-based child protection policies							
No.	Actions	Sub-actions	Responsible institution	Implementation deadline	Monitoring indicators	Implementation related costs (lei)	Partners
1	Development and implementation of the automated child protection information system	1.1. Collecting and automated processing of data on the system of protecting children at risk and children separated from their parents	Ministry of Health, Labour and Social Protection, LPA	2018-2020	1.1. Automated information system for collecting and processing data on the system of protecting children at risk and children separated from their parents, in place and functional; 2. Disaggregated data on the situation of children in the protection system collected and published.	2 680 000 Within the limits of approved budget allocations, external sources	Development partners community, Civil Society Organizations
		1.2. Strengthening the capacities of authorities responsible for the preparation and promotion of policies on protection of children at risk and of children separated from their	Ministry of Health, Labour and Social Protection	2018-2020	1. Number of employees trained	Within the limits of approved budget allocations, external	Development partners community, Civil Society Organizations

		parents in terms of policy review, monitoring, assessment and management				sources	
Strategic goal D: Safer digital environment for children and adolescents							
No.	Actions	Sub-actions	Responsible institution	Implementation deadline	Monitoring indicators	Implementation related costs(lei)	Partners
1	Implementing the state policy on child safety online	1.1. Monitoring and evaluating the implementation of the Action Plan on promoting the safety of children and adolescents on the Internet	Ministry of Economy and Infrastructure, Ministry of Internal Affairs, Ministry of Education, Culture and Research, Ombudsman's Office	2018-2020	1. National contact points for reporting illegal content in place and operational; 2. Online information and advice centres for online safety in place and operational; 3. Number of information and awareness raising activities on online risks; 4. The legal and cooperation at national level framework on counteracting the production and distribution of illegal content, online mooring and harassment; 5. Mechanisms needed to implement the provisions of the legal framework approved; 6. Self-regulatory systems of online child safety developed and used; 7. Number of children and adolescents informed about the risks of the online environment and safe navigation on the Internet; 8. Current statistics on online safety for children and adolescents updated and available online. 9. Research on behaviour of children and adolescents on the Internet developed and published online.	Within the limits of approved budget allocations, external sources, 45 000 MDL, for procurement of software	Development partners community, Civil Society Organizations

Objective II: To strengthen the juvenile justice system							
Strategic goal A: Children who committed offences involved in special re-education programmes							
No.	Actions	Sub-actions	Responsible institution	Implementation deadline	Monitoring indicators	Implementation related costs(lei)	Partners
1	Specialising and training stakeholders involved in the juvenile justice system	1.1. Pre-service training of judges and prosecutors in criminal cases regarding minors	Superior Council of Magistrates, Superior Council of Prosecutors, Ministry of Justice,	2018-2022	1. Number of prosecutors and judges trained annually	Within the limits of approved budget allocations, external sources	Development partners community, Civil Society Organizations
		1.2. In-service training of judges and prosecutors on the examination of cases involving minors	National Institute of Justice	2018-2022	1. Annual number of training events 2. Number of judges and prosecutors trained annually	Within the limits of approved budget allocations, external sources	Development partners community, Civil Society Organizations
		1.3. Training ascertaining agents, police officers and prosecution officers	Ministry of Internal Affairs, General Prosecutor's Office	2018-2022	1. Annual number of training events 2. Number of ascertaining agents, police officers and prosecution officers trained annually	Within the limits of approved budget allocations, external sources	Development partners community, Civil Society Organizations
		1.4. Training LPA officials	Ministry of Health, Labour and Social	2018-2022	1. Annual number of training events 2. Number of officials trained annually	Within the limits of approved budget	Development partners community, Civil

			Protection LPAs			allocations, external sources	Society Organizations
Strategic Goal B: Rights of children victims of offenses observed							
1	Ensuring special conditions for hearing of the child victim of offence	1.1 Regulating the Status of the Interviewer in the procedure of hearing the children victims / witnesses of offenses, under Art. 110 ¹ of the Criminal Procedure Code	Ministry of Justice	2018-2019	The Law on Interviewer passed	Within the limits of approved budget allocations, external sources	Development partners community, Civil Society Organizations
		1.2 Developing and approving the Standards for the premises used for hearing of children having special conditions	Ministry of Justice , General Prosecutor's Office, Superior Council of Magistrates, Ministry of Internal Affairs	2018-2019	Standards for setting the premises used for hearings approved	Within the limits of approved budget allocations, external sources	Development partners community, Civil Society Organizations
		1.3 Pre-service and in-service training of interviewers. Accreditation.	Ministry of Justice , Superior Council of Magistrates , National Institute of Justice	2018-2020	Interviewers trained and accredited.	Within the limits of approved budget allocations, external sources	Development partners community, Civil Society Organizations

2	Putting in place and strengthening the national mechanism for the decriminalization of criminal cases involving children in conflict with the law	2.1. Promoting the mechanism of decriminalization applied in pilot districts	General Prosecutor's Office , Superior Council of Magistrates , Ministry of Internal Affairs	2018-2022	1. Mechanism implementation report developed and published	Within the limits of approved budget allocations, external sources	Development partners community, Civil Society Organizations
		2.2 Institutionalisation of the decriminalization mechanism nationwide .	Ministry of Justice	2018-2022	1. Rate of criminal cases decriminalized annually 2. Annual number of minors released from criminal liability or criminal punishment	Within the limits of approved budget allocations, external sources	Development partners community, Civil Society Organizations
		2.3 Developing and promoting out-of-court measures to solve cases involving children	Ministry of Justice	2018-2022	1. Annual number of minors released from criminal liability or criminal punishment	Within the limits of approved budget allocations, external sources	Development partners community, Civil Society Organizations

3	Strengthening the activities of rehabilitation and reintegration of outlaw minors below the age of criminal liability	3.1. Supplementing the law with provisions regulating response measures with regard to minors below the age of criminal liability	Ministry of Justice, relevant Parliamentary Commission, General Prosecutor's Office, Ministry of Internal Affairs	2018-2021	1. Regulatory framework amended and adopted	Within the limits of approved budget allocations, external sources	Development partners community, Civil Society Organizations
4	Creating the mechanisms of protection of minors' rights held in detention	4.1. Monitoring by the Ombudsman for the Rights of the Child of detention institutions	Ombudsman's Office	2018-2022	1. Annual reports on visits made prepared and published	Within the limits of approved budget allocations, external sources	Development partners community, Civil Society Organizations
		4.2. Preparing legal amendments, in particular the Enforcement Code following the reports of the Ombudsman for the Rights of the Child, where appropriate	Ministry of Justice, Ombudsman's Office, relevant Parliamentary Commission	2019	1. Regulatory framework amended	Within the limits of approved budget allocations, external sources	Development partners community, Civil Society Organizations

		4.3. Ensuring the right of the child in detention to keep in touch with family	Ministry of Justice, Ombudsman's Office	2018-2022	1. Annual reports prepared	Within the limits of approved budget allocations, external sources	Development partners community, Civil Society Organizations
5	Implementing punitive measures not involving the deprivation of liberty to be applied to minors	5.1. Applying alternative actions to detention in regard to minors held liable under the criminal law	Ministry of Justice, General Prosecutor's Office, Superior Council of Magistrates	2018-2022	1. Criminal cases reviewed 2. Number of alternative measures applied 3. Number of convicted minors who benefited from alternative measures	Within the limits of approved budget allocations, external sources	Development partners community, Civil Society Organizations
6	Strengthening the juvenile probation activity	6.1 Implementing the Probation System Development Strategy for 2016-2020 and the Action Plan for its implementation with reference to outlaw minors	Ministry of Justice (MJ)	2018-2020	1. Annual report submitted to the Government 2. Number of minors on probation involved in probation programs 3. Number of minors on probation employed or involved in training in cooperation with community actors	Within the limits of approved budget allocations, external sources	Development partners community, Civil Society Organizations

12. Area of intervention: Rights of young people

Objective I: To ensure observance of rights of young people in the Republic of Moldova

Strategic goal A: Conditions for empowering young people in education and training created

No.	Actions	Sub-actions	Responsible institution	Implementation deadline	Monitoring indicators	Implementation related costs(lei)	Partners
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1	Implementing the State policy in the development of the youth sector	1.1. Monitoring and evaluating the National Youth Sector Development Strategy for 2020 and the Action Plan for its implementation	Ministry of Education, Culture and Research, Ministry of Health, Labour and Social Protection	2017	<ol style="list-style-type: none"> 1. Rate of youth participation, including young people with reduced opportunities, in the decision-making process, broken down by year 2. The number of level 1 LPA involving young people in the decision-making process 3. Number of local youth councils 4. National consolidated network of local youth councils 5. Number of programmes for the mobilisation of young people competitive on the labour market 6. Functional legal framework for the assurance of the protection and security of young people and teenagers on the Internet 7. Number of events conducted annually jointly with international organisations and youth structures 8. Employment rate on the labour market for young people aged between 15 and 29 9. Rate of young people aged between 15 and 29 who left their job 11. Unemployment rate among young people 12. Number of young people in the pre-university and university system having performed internships at national and international level 13. Number of internship beneficiaries employed 14. Number of youth organisations that are beneficiaries of the institutional development programme 	50 000 annually	Development partners community, Civil Society Organizations
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		1.2. Performing the interim evaluation of the Strategy and Action Plan, with the modification of the Plan, where applicable	Ministry of Education, Culture and Research	2018	1. Report prepared 2. Impact evaluated 3. Changes made, where applicable	Within the limits of approved budget allocations, external sources	Development partners community, Civil Society Organizations
2	Strengthening the youth information mechanisms	2.1. Ensuring the right to information on the Internet for young people, using modern libraries	Ministry of Education, Culture and Research	2021	1. Number of libraries with modern equipment 2. Number of beneficiaries among young people, broken down by year	Within the limits of approved budget allocations, external sources	Development partners community, Civil Society Organizations
		2.2. Organising radio and TV programs for young people and with their involvement	National Public Institution of the Audiovisual, Ministry of Education, Culture and Research, Audiovisual Coordinating Council	2021	1. Number of radio and TV programs for and with the involvement of young people broadcast annually	Within the limits of approved budget allocations, external sources	Development partners community, Civil Society Organizations

Objective II: To foster policies enabling the reduction of the unemployment rate among young people by offering them opportunities to have a job							
Strategic goal A: Rate of unemployed young people reduced							
No.	Actions	Sub-actions	Responsible institution	Implementation deadline	Monitoring indicators	Implementation related costs (lei)	Partners
1	Facilitating the employment of young people	1.1. Adopting policies to foster the employment of young graduates	Ministry of Health, Labour and Social protection, Ministry of	2020	1. Policy document prepared and approved	Within the limits of approved budget allocations, external	Development partners community, Civil Society Organizations

			Education, Culture and Research			sources	
2	Encouraging young women to choose non-traditional fields of study and professions	2.1. Including the gender dimension in the professional and vocational orientation in order to accede to non-traditional jobs	Ministry of Education, Culture and Research Ministry of Health, Labour and Social protection,	2019-2020	1. Rates for young people who opt for professional and vocational guidance aiming at pursuing non-traditional jobs	Within the limits of approved budget allocations, external sources	Development partners community, Civil Society Organizations
		2.2. Promoting and career guidance in less traditional fields	Ministry of Education, Culture and Research Ministry of Health, Labour and Social protection,	2019-2020	1. Guidelines prepared and approved 2. Rate of teenage girls aged between 18 and 21 choosing non-traditional fields of study and professions	Within the limits of approved budget allocations, external sources	Development partners community, Civil Society Organizations

13. Area of intervention: Rights of elderly people

Objective I: To ensure observance of elderly people rights in the Republic of Moldova

Strategic goal A: To ensure social participation and decent old age for elderly people

No.	Actions	Sub-actions	Responsible institution	Implementation deadline	Monitoring indicators	Implementation related costs (lei)	Partners
1	Implementing the State policy on the protection and inclusion of elderly people	1.1. Preparing the Action Plan (2017-2021) for implementing the “Programme for the integration of old age issues in policies”	Ministry of Health, Labour and Social Protection	2018	1. Plan prepared and approved	Within the limits of approved budget allocations, external sources	Development partners community, Civil Society Organizations
		1.2. Monitoring the implementation	Ministry of	2018-	1. Monitoring reports prepared and	Within the	Development

		of the Action Plan (2017-2021) for implementing the “Programme for the integration of old age issues in policies”	Health, Labour and Social Protection	2022	published 2. Index of perception of elderly people 3. Data broken down by occupational fields on the involvement of elderly people 4. Old age coefficient 5. Degree of reflection of the impact on old age in national policies	limits of approved budget allocations, external sources	partners community, Civil Society Organizations
		1.3. Strengthening the capacities of local public administration authorities as regards the development of local strategies of social assistance addressed to elderly people	Ministry of Health, Labour and Social Protection LPA	2018-2019	1. Number of LPA officials trained 2. Rate of local authorities that prepared social assistance strategies for elderly people	Within the limits of approved budget allocations, external sources	Development partners community, Civil Society Organizations
2	Strengthening the mechanism of training and education of adults at a national level	2.1. Conducting a study on the identification of education/training needs for adults and elderly people (with a focus on age over 55)	Ministry of Education, Culture and Research, Ministry of Health, Labour and Social Protection	2018	1. Study prepared and recommendations expressed	Within the limits of approved budget allocations, external sources	Development partners community, Civil Society Organizations
		2.2. Preparing and approving the National Lifelong Learning Strategy	Ministry of Education, Culture and Research, Ministry of Health, Labour and Social Protection	2017-2018	1. Strategy prepared and approved	Within the limits of approved budget allocations, external sources	Development partners community, Civil Society Organizations

		2.3. Promoting the creation of Adult Education Clubs and Elderly people' Education Clubs within the already existing structures (NGOs, schools, high schools, universities, libraries, community centres etc.)	Ministry of Health, Labour and Social Protection Ministry of Education, Culture and Research	2018-2022	1. Locations identified/created 2. Rate of elderly people attending these locations	Within the limits of approved budget allocations, external sources	Development partners community, Civil Society Organizations
3.	Strengthening the competitiveness and capacities of pre-retired people and elderly people on the labour market	3.1. Conducting annual campaigns for promoting the active elderly people and combating ageism (discrimination on the grounds of age)	Ministry of Health, Labour and Social Protection	2018-2022	1. Number of campaigns conducted annually; 2. Number of material disseminated annually; 3. Number of informed people.	Within the limits of approved budget allocations, external sources	Development partners community, Civil Society Organizations
		3.2. Encouraging and motivating employers to ensure career orientation and vocational courses for pre-retired people and elderly people	Ministry of Health, Labour and Social Protection	2018-2022	1. Rate of elderly people employed; 2. Number of employers organising vocational courses	Within the limits of approved budget allocations, external sources	Development partners community, Civil Society Organizations
		3.3 Implementing self-employment and entrepreneurial programmes for pre-retired people	Ministry of Health, Labour and Social Protection	2018-2022	1. Number of programmes developed 2. Number of participants 3. Number of elderly people carrying out an entrepreneurial activity.	Within the limits of approved budget allocations, external sources	Development partners community, Civil Society Organizations

Strategic goal B: Increased life quality index of elderly people

No.	Actions	Sub-actions	Responsible institution	Implementation deadline	Monitoring indicators	Implementation related costs (lei)	Partners
1	1.1. Ensuring the access of elderly people to social services	1.1. Preparing the Law on social assistance for elderly people	Ministry of Health, Labour and Social Protection , Ministry of	2018-2019	1. Regulatory framework prepared and approved	Within the limits of approved budget allocations, external	Development partners community, Civil Society Organizations

			Finance, LPA, Congress of the Local Public Authorities of Moldova			sources	
		1.2. Developing the methodology for the cost-effectiveness of social services addressed to elderly people	Ministry of Health, Labour and Social Protection , Ministry of Finance	2019-2020	1. Methodology approved	Within the limits of approved budget allocations, external sources	Development partners community, Civil Society Organizations
		1.3. Defining the statutory social services package for elderly people	Ministry of Health, Labour and Social Protection , Ministry of Finance, Local public Authorities	2017-2021	1. Regulatory act approved	Within the limits of approved budget allocations, external sources	Development partners community, Civil Society Organizations
		1.4. Ensuring the implementation of the Social Support Programme	Ministry of Health, Labour and Social Protection , Local public Authorities	2017-2021	Annual number of families receiving social support	Within the limits of approved budget allocations, external sources	Development partners community, Civil Society Organizations
2	Going on with the implementation of the pension system reform	2.2. Adjusting the indexation of pensions	Ministry of Health, Labour and Social Protection, National Social Insurance	2017-2021	1. Indexing procedures completed 2. The rate of salary with old-age pension replacement	Within the limits of approved budget allocations, external sources	Development partners community, Civil Society Organizations

			House, Ministry of Finance				
3.	Involving the Republic of Moldova and assuming the commitments in accordance with the Global Strategy and Action Plan on Ageing and Health of the World Health Organization for governments	3.1. Assuming the commitments by the Republic of Moldova in accordance with the Global Strategy and Action Plan on Ageing and Health of the World Health Organization for governments	Ministry of Health, Labour and Social Protection, relevant Parliamentary Commission	2019	1. Commitments assumed and implemented	Within the limits of approved budget allocations, external sources	Development partners community, Civil Society Organizations
4	Ensuring the access of elderly people to medical care and geriatric services	4.1. Evaluating the access of elderly people to health services		2018	1. Study prepared and published 2. Recommendations expressed	Within the limits of approved budget allocations, external sources	Development partners community, Civil Society Organizations
		4.2. Informing the population about medical services provided within mandatory health insurance package	Ministry of Health, Labour and Social Protection	2018-2019	1. Information material prepared and disseminated	Within the limits of approved budget allocations, external sources	Development partners community, Civil Society Organizations
5	Ensuring that the need for person-oriented geriatric services is covered at all levels	5.1. Training specialists in geriatrics - the specialised medical staff and the medical staff involved in the diagnostic and therapeutic process (including family practitioners)	Ministry of Health, Labour and Social Protection	2018-2019	1. Number of specialists trained in geriatrics	Within the limits of approved budget allocations, external sources	Development partners community, Civil Society Organizations
		5.2. Increasing the rate of coverage with geriatric doctors	Ministry of Health, Labour and Social	2018-2021	1. Number of geriatric doctors related to number of settlements	Within the limits of approved budget allocations,	Development partners community, Civil Society

			Protection			external sources	Organizations
		5.3. Defining geriatric services in the SINGLE Programme of Mandatory Health Insurance according to the population's health needs and risks	Ministry of Health, Labour and Social Protection	2020	1. Geriatric services included in the SINGLE Programme of mandatory health insurance	Within the limits of approved budget allocations, external sources	Development partners community, Civil Society Organizations

14. Area of intervention: Rights of persons with disabilities							
Objective I: To provide the legal and policy framework in the field of protection of rights of persons with disabilities							
Strategic goal A: Rights of persons with disabilities observed, protected and ensured							
No.	Actions	Sub-actions	Responsible institution	Implementation deadline	Monitoring indicators	Implementation related costs (lei)	Partners
1	Implementing the State policy on social inclusion of disabled people	1.1. Approving the National Social Inclusion Programme for Persons with Disabilities	Ministry of Health, Labour and Social Protection	2018	1. Programme approved	Implementation costs provided for in the Program	Development partners, OHCHR, UNDP, relevant NGOs
		1.2. Monitoring and evaluating the implementation of the National Social Inclusion Programme for Persons with Disabilities	Ministry of Health, Labour and Social Protection, CPA, LPA	Annually	1. Number of persons with disabilities who benefited from social protection measures in the community 2. Number of inclusive educational establishments 3. Annual number of children and young people in inclusive educational establishments who benefited from quality education 4. Annual number of persons with disabilities who received quality medical, empowerment and rehabilitation services in relation to those who need such services 5. Employment rate among persons with disabilities	Within the limits of approved budget allocations, external sources	Development partners community, Civil Society Organizations

					6. Rate of involvement of persons with disabilities into the political, public and cultural life 7. Annual rate of accessibility of elderly people to the infrastructure, transport, information and communications 8. Number of public information campaigns on the rights and abilities of persons with disabilities		
		1.3. Interim evaluation of the Programme implementation impact and changing it, as appropriate	Ministry of Health, Labour and Social Protection, CPA, LPA	2020	1. Report prepared 2. Mid-term implementation impact estimated 3. Document amended, where appropriate	Within the limits of approved budget allocations, external sources	Development partners community, Civil Society Organizations
2	Implementing the State policy on deinstitutionalisation	2.1. Preparing and approving a National Deinstitutionalisation Programme	Ministry of Health, Labour and Social Protection	2018-2019	1. Programme prepared and approved	Within the limits of approved budget allocations, external sources	Development partners community, Civil Society Organizations
3	Approving the Action Plan on Implementation of Measures to Ensure Accessibility of Social Infrastructure by Persons with Disabilities.	3.1. Monitoring and Evaluation of the Action Plan on Implementing Measures to Ensure Accessibility of Social Infrastructure by Persons with Disabilities	Ministry of Economy and Infrastructure, Ministry of Health, Labour and Social Protection State Inspection in Construction, CPA, LPA	2018-2020	1. Action plan approved by the Government. 2. The progressive number of social infrastructure facilities provided with access ways for persons with disabilities. 3. Report prepared. 4. Impact of Implementation of the Plan in 2019 estimated	Within the limits of approved budget allocations, external sources	Development partners community, Civil Society Organizations
		3.2. Performing the interim evaluation of the impact of the implementation of the Plan with	Ministry of Economy and	2018-2020	Document amended, as appropriate.	Within the limits of approved	Development partners

		amendments, as appropriate	Infrastructure, Ministry of Health, Labour and Social Protection			budget allocations, external sources	community, Civil Society Organizations
15. Area of intervention Rights of people belonging to national, ethnic, religious and language minorities							
Objective I: To ensure the integration of national minorities in all the State's fields of action by strengthening the policy and legal framework							
Strategic goal A: Inter-ethnic relations consolidated across the Republic of Moldova							
No.	Actions	Sub-actions	Responsible institution	Implementation deadline	Monitoring indicators	Implementation related costs (lei)	Partners
1	Implementing the State policy on strengthening inter-ethnic relations	1.1. Monitoring and evaluating the implementation of the Strategy for Strengthening Inter-ethnic Relations in the Republic of Moldova for 2017-2027 and of the Action Plan for 2017-2020 on the implementation of the Strategy for Strengthening Inter-ethnic Relations in the Republic of Moldova for 2017-2027	Inter-ethnic Relations Office	2020	1. Number of representatives of national minorities employed at all levels of public administration, broken down by sex and age 2. Number of people belonging to national minorities involved in training programmes, including teaching the Romanian language to create the conditions required for their recruitment at all levels of the public administration 3. Number of representatives of national minorities involved in advisory bodies 4. Number of efficient advisory mechanisms with national minorities at local and national level 5. System of collection and analysis of data on inter-ethnic relations, broken down by sex, knowledge of languages and other criteria 6. Rate of people with improved skills of communication in Romanian	15 000	Development partners community, Civil Society Organizations

					<p>following the completion of language courses</p> <p>7. Legislative framework for implementing the articles in the Code of Education referring to studying and teaching in the languages of the national minorities</p> <p>8. Number of campaigns promoting multilingualism and the increased presence of language diversity in society</p> <p>9. Number of journalists trained in order to reflect diversity and intercultural dialogue</p> <p>10. Number of events/campaigns for promoting diversity in the society organised, TV and audio programmes broadcast, material disseminated in the social media</p> <p>11. Level of intercultural education</p> <p>12. Number of radio and TV programmes reflecting the ethnic, cultural and language diversity of society</p>		
		1.2. Performing the interim evaluation of the impact of implementing the Strategy for strengthening inter-ethnic relations in the Republic of Moldova for 2017-2027, with its modification, where applicable	Inter-ethnic Relations Office	2020	<p>1. Report prepared</p> <p>2. Impact estimated</p> <p>3. Strategy amended, where appropriate</p>	10 000	Development partners community, Civil Society Organizations
		1.3. Final impact assessment of the Action Plan for 2017-2020	Inter-ethnic Relations Office	2020	<p>1. Final impact assessment report prepared</p> <p>2. Recommendations expressed</p>	5 000	Development partners community, Civil Society Organizations

		1.4. Preparing the next Action Plan for 2021-2024 on the implementation of the Strategy for strengthening inter-ethnic relations in the Republic of Moldova for 2017-2027	Inter-ethnic Relations Office, Inter-ministerial Working Group	2021	1. Plan prepared and approved	8 000	Development partners community, Civil Society Organizations
Objective II: To prevent and combat discrimination of Roma people							
Strategic goal A: To support the Roma population across the Republic of Moldova							
No.	Actions	Sub-actions	Responsible institution	Implementation deadline	Monitoring indicators	Implementation related costs (lei)	Partners
1	Implementing the State policy on supporting Roma people	1.1. Monitoring and evaluating the implementation of the Action Plan for supporting the Roma people for 2016-2020	Inter-ethnic Relations Office, CPA	2020	1. Rate of participation of Roma children, in particular Roma girls, in the pre-school and pre-university educational system 2. Rate of unjustified absenteeism and early school leaving 3. Rate of employment of Roma people 4. Number of Roma people benefiting from social protection 5. Number of Roma people benefiting from quality medical services 6. Living conditions for Roma people, particularly in locations heavily populated with Roma people 7. Roma people's rate of involvement in the decision-making process at local and central level 8. Rate of promotion of the cultural diversity of Roma people	10 000	Development partners community, Civil Society Organizations
		1.2. Performing the interim evaluation of the impact of implementing the Action Plan for supporting Roma people for 2016-	Inter-ethnic Relations Office, CPA, LPA	2018	1. Report prepared 2. Impact estimated 3. Plan amended, where appropriate	5 000	Development partners community, Civil Society

		2020 with amendments, where appropriate					Organizations
		1.3. Performing the final impact assessment of the Action Plan for supporting the Roma people for 2016-2020	Inter-ethnic Relations Office	2020	1. Final impact assessment report prepared 2. Recommendations expressed	5 000	Development partners community, Civil Society Organizations
		1.4. Preparing a new Action Plan for supporting the Roma people for 2021-2025	Inter-ethnic Relations Office	2021	1. Working group created 2. Draft prepared and consulted	10 000	Development partners community, Civil Society Organizations
Objective III: To prevent and combat discrimination of people belonging to minority religious groups							
Strategic goal A: Rights of religious diversity supported by ensuring respect for religious beliefs of minority religious groups							
No.	Actions	Sub-actions	Responsible institution	Implementation deadline	Monitoring indicators	Implementation related costs (lei)	Partners
1	Ensuring religious cultural diversity in educational establishments	1.1. Revising the curriculum in the light of the religious cultural diversity and the importance of respect for religious minorities	Ministry of Education, Culture and Research	2018-2019	1. School curriculum revised and applied	Within the limits of approved budget allocations, external sources	Development partners community, Civil Society Organizations
2	Raising the awareness of minority religious communities about their rights, mechanisms for fulfilling the State's obligation to ensure the observance of the right to freedom of conscience,	2.1. Carrying out empowering activities for the representatives of minority religious communities in the right to freedom of conscience, thought and religion and mechanisms of protection against discrimination	Council for Preventing and Eliminating Discrimination and Ensuring Equality	2018	1. Number of training events	50 000	Development partners community, Civil Society Organizations

	thought and religion and of the mechanisms of protection against discrimination						
16. Area of intervention Observance of human rights in the regions on the left bank of the Dniester river							
Objective I: To ensure the observance of human rights in the regions on the left bank of the Dniester river of the Republic of Moldova							
Strategic goal A: The reserves and declarations on territorial limitation for the application of international treaties and conventions on human rights for the regions on the left bank of the Dniester river withdrawn							
No.	Actions	Sub-actions	Responsible institution	Implementation deadline	Monitoring indicators	Implementation related costs (lei)	Partners
1	Carrying out the relevant national procedure for withdrawing the declarations and reserves on territorial limitation of the application of international treaties in the field of human rights, including ICCPR-OP1 and ICCPR-OP2	1.1. Taking action in order to remove the territorial declarations and reserves expressed by the Republic of Moldova to the international treaties in the field of human rights to which it is a party, including ICCPR-OP1 and ICCPR-OP2	Ministry of Foreign Affairs and European Integration, Ministry of Justice	2018-2019	1. Number of public consultations	Within the limits of approved budget allocations, external sources	Participants in the "5 + 2" negotiation format, UN, Council of Europe, diplomatic missions accredited in the Republic of Moldova
		1.2. Preparing and promoting draft regulatory acts on the withdrawal of territorial declarations and reserves	Ministry of Foreign Affairs and European Integration, Ministry of Justice	2020-2021	1. Number of acts promoted and reserves/declarations withdrawn	Within the limits of approved budget allocations, external sources	Participants in the "5 + 2" negotiation format, UN, Council of Europe, diplomatic missions accredited in the Republic of Moldova
Strategic goal B: To strengthen dialogue in the field of human rights at expert level for human rights issues in the regions on the left bank of the Dniester river							
No.	Actions	Sub-actions	Responsible institution	Implementation	Monitoring indicators	Implementation related	Partners

				deadline		costs(lei)	
1	Approaching systematically in the negotiation process the issue of human rights in the regions on the left bank of the Dniester river	1.1. Identifying and including on the agenda of negotiations priority issues in the field of human rights	State Chancellery, (Reintegration Policy Bureau), Ministry of Justice	2018-2022	1. Number of interventions	Within the limits of approved budget allocations, external sources	The Ombudsman's Office, Participants in the "5 + 2" negotiation format, UN, Council of Europe, diplomatic missions accredited in the Republic of Moldova
		1.2. Re-launching the activity of the Human Rights Subgroup with the involvement of civil society representatives from both banks and relevant international organizations	Reintegration Policy Bureau, Ministry of Justice	2018-2022	1. Number of meetings held	Within the limits of approved budget allocations, external sources	The Ombudsman's Office, Participants in the "5 + 2" negotiation format, UN, Council of Europe, diplomatic missions accredited in the Republic of Moldova
		1.3. Preparing and implementing a mechanism for unlocking access of farmers from the Dubăsari district to the agricultural lands located beyond the Râbnița-Tiraspol route	Ministry of Agric., Regional Dev. and Environment Land Relations and Cadastre Agency,	2021	1. Number of actions undertaken 2. Mechanism developed and implemented	Within the limits of approved budget allocations, external sources	Participants in the "5 + 2" negotiation format, UN, Council of Europe, diplomatic missions accredited in

			State Chancellery(Reintegratio n Policy Bureau),				the Republic of Moldova
		1.4. Identifying a mechanism for Chişinau-Tiraspol information exchange for personal data	The National Centre for Personal Data Protection, State Chancellery (Reintegratio n Policy Bureau), Ministry of Justice, Public Services Agency	2021	1. Number of actions undertaken 2. Mechanism identified	Within the limits of approved budget allocations, external sources	Participants in the "5 + 2" negotiation format, UN, Council of Europe, diplomatic missions accredited in the Republic of Moldova
		1.5. Raising awareness of participants in the negotiation format "5+2", of relevant international organisations of diplomatic missions accredited in the Republic of Moldova on cases of breaches of human rights in the regions on the left bank of the Dniester river.	State Chancellery(Reintegratio n Policy Bureau), Ministry of Foreign Affairs and European Integration	2018-2022	1. Number of notifications issued	Within the limits of approved budget allocations, external sources	Participants in the "5 + 2" negotiation format, UN, Council of Europe, diplomatic missions accredited in the Republic of Moldova
Objective II: To reduce the number of breaches of human rights in the regions on the left bank of the Dniester river and adjoining areas							
Strategic goal A: Support and assistance offered to the people whose rights have been breached							
No.	Actions	Sub-actions	Responsible institution	Implementation deadline	Monitoring indicators	Implementation related costs (lei)	Partners

1	Providing systematic support and assistance to people whose rights have been breached in the regions on the left bank of the Dniester river	1.1. Strengthening the capacities of the Ombudsman's Office in the process of monitoring the observance of human rights in the regions on the left bank of the Dniester river	Ombudsman's Office	2019	1. Study prepared	Within the limits of approved budget allocations, external sources	Participants in the "5 + 2" negotiation format, UN, Council of Europe, diplomatic missions accredited in the Republic of Moldova
		1.2. Ensuring the systematic analysis of the situation on the observance of human rights in the regions on the left bank of the Dniester river	Reintegration Policy Bureau	2018-2022	1. Annual and special reports prepared	Within the limits of approved budget allocations, external sources	Participants in the "5 + 2" negotiation format, UN, Council of Europe, diplomatic missions accredited in the Republic of Moldova

Strategic goal B: Monitoring of each reported case on application of torture and inhuman and degrading treatment registered in the localities on the left bank of the Dniester River

No.	Actions	Sub-actions	Responsible institution	Implementation deadline	Monitoring indicators	Implementation related costs(lei)	Partners
1	Monitoring the situation of people held in detention places on the left Dniester River bank	1.1 Identifying civil society organisations, coalitions and other types of institutions aimed at monitoring the situation of detainees in the regions on the left bank of the Dniester river	Ombudsman's Office State Chancellery(Reintegration Policy Bureau)	2018-2022	1. Institutions identified 2. Monitoring teams set up	Within the limits of approved budget allocations, external sources	Participants in the "5 + 2" negotiation format, UN, Council of Europe, diplomatic missions accredited in the Republic of Moldova

		1.2. Training the Civil Society Organisations/monitoring teams in prevention of torture	Ombudsman's Office	2018-2022	1. Monitoring Guidelines developed 2. Number of meetings organised 3. Number of people trained	500 000	Participants in the "5 + 2" negotiation format, UN, Council of Europe, diplomatic missions accredited in the Republic of Moldova
Strategic goal C: The number of students in Latin-script based educational establishments in the regions on the left bank of the Dniester river increased							
No.	Actions	Sub-actions	Responsible institution	Implementation deadline	Monitoring indicators	Implementation related costs(lei)	Partners
1	Ensuring the conditions required for the good functioning of Latin-script Moldovan schools in the trans-Dniester region	1.1. Providing permanent support the Latin-script based educational establishments in the regions on the left bank of the Dniester river	Ministry of Education, Culture and Research, State Chancellery(Reintegration Policy Bureau)	2018-2022	1. Number of actions undertaken	Within the limits of approved budget allocations, external sources	Participants in the "5 + 2" negotiation format, UN, Council of Europe, diplomatic missions accredited in the Republic of Moldova
		1.2. Promoting, under equality terms, the study of languages spoken in the trans-Dniester region	Ministry of Education, Culture and Research	2018-2022	1. Rate of pupils registered in educational establishments	Within the limits of approved budget allocations, external sources	Participants in the "5 + 2" negotiation format, UN, Council of Europe, diplomatic missions accredited in the Republic of Moldova

2	Promoting the increase in the number of schools teaching in the native language proportionally with the rate set per language groups	2.1. Conducting a public information campaign for the people on the left Dniester river bank on the benefits of quality training	Ministry of Education, Culture and Research	2018-2022	1. Number of participants in the information campaigns	Within the limits of approved budget allocations, external sources	Participants in the "5 + 2" negotiation format, UN, Council of Europe, diplomatic missions accredited in the Republic of Moldova
		2.2. Preparing a study on the situation of languages spoken in the regions on the left bank of the Dniester river and the conduct of studies in the spoken languages	Ministry of Education, Culture and Research	2019	1. Study conducted and presented 2. Recommendations expressed and disseminated	Within the limits of approved budget allocations, external sources	Participants in the "5 + 2" negotiation format, UN, Council of Europe, diplomatic missions accredited in the Republic of Moldova
		2.3. Making sustained efforts to ensure equal opportunities for students studying in other educational establishments than those subordinated to the Ministry of Education	Ministry of Education, Culture and Research	2018-2022	1. Measures/mechanisms for ensuring equal educational opportunities prepared and approved	Within the limits of approved budget allocations, external sources	Participants in the "5 + 2" negotiation format, UN, Council of Europe, diplomatic missions accredited in the Republic of Moldova

Strategic goal D: The number of persons residing in the regions on the left bank of the Dniester river who have obtained identity documents from the National Passport System increased							
No.	Actions	Sub-actions	Responsible institution	Implementation deadline	Monitoring indicators	Implementation related costs (lei)	Partners

1	Development of the processes of issuing civil status documents, identification documents, statements of citizenship or acquisition of citizenship of the Republic of Moldova to the population of the regions on the left bank of the Dniester river	1.1. Identifying the deficiencies in the process of issuing civil status and identity documents and improving the existing regulatory framework	Public Services Agency	2018-2021	1. Study conducted and recommendations expressed	Within the limits of approved budget allocations, external sources	Participants in the "5 + 2" negotiation format, UN, Council of Europe, diplomatic missions accredited in the Republic of Moldova
		1.2. Improving the existing regulatory framework	Public Services Agency, Ministry of Justice	2018-2019	1. Regulatory framework improved	Within the limits of approved budget allocations, external sources	Participants in the "5 + 2" negotiation format, UN, Council of Europe, diplomatic missions accredited in the Republic of Moldova

Objective III: To increase the rate of civil society work in the monitoring of human rights breaches

Strategic goal A: The activity of organizations implementing projects and actions promoting and protecting human rights in the regions on the left bank of the Dniester river Enhanced

No.	Actions	Sub-actions	Responsible institution	Implementation deadline	Monitoring indicators	Implementation related costs(lei)	Partners
1	Encouraging the activity of the civil society organisations and initiative groups in the regions on the left bank of the Dniester river	1.1. Facilitating the organisation of dialogue platforms between organisations concerned with human rights on both banks of the Dniester river	State Chancellery(Reintegration Policy Bureau)	2018-2019	1. Platform created and activities completed	Within the limits of approved budget allocations, external sources	Participants in the "5 + 2" negotiation format, UN, Council of Europe, diplomatic missions accredited in the Republic

							of Moldova
		1.2. Extending dialogue between the authorities and the civil society in the regions on the left bank of the Dniester river, including through trust building measures	State Chancellery(Reintegration Policy Bureau)	2018-2022	1. Annual number of joint meetings 2. Number of participants	Within the limits of approved budget allocations, external sources	Participants in the "5 + 2" negotiation format, UN, Council of Europe, diplomatic missions accredited in the Republic of Moldova
2	Protecting defenders of human rights, who carry out actions and activities in the regions on the left bank of the Dniester river or for the population of the regions on the left bank of the Dniester river	2.1. Preparing clear protection mechanisms for people carrying out activities promoting and defending human rights in the regions on the left bank of the Dniester river	State Chancellery(Reintegration Policy Bureau)	2019	1. Mechanism created and implemented	Within the limits of approved budget allocations, external sources	Participants in the "5 + 2" negotiation format, UN, Council of Europe, diplomatic missions accredited in the Republic of Moldova
		2.2. Mobilising external support in order to improve the HR situation in the regions on the left bank of the Dniester river and to protect HR defenders	State Chancellery(Reintegration Policy Bureau), Ministry of Foreign Affairs and European Integration	2018-2022	1. Declarations and communications disseminated	Within the limits of approved budget allocations, external sources	Participants in the "5 + 2" negotiation format, UN, Council of Europe, diplomatic missions accredited in the Republic of Moldova
3.	Raising awareness of the society on the left Dniester	3.1. Raising awareness of the population on the left Dniester river bank about the observance of	Ombudsman's Office CPA	2018-2021	1. Number of awareness campaigns		

river bank about the human rights and freedoms protection mechanisms	human rights and freedoms					
	3.2. Media publication of any violations of human rights and freedoms	State Chancellery(Reintegration Policy Bureau)	2018-2021	1. Reports prepared and press releases disseminated	Within the limits of approved budget allocations, external sources	Participants in the "5 + 2" negotiation format, UN, Council of Europe, diplomatic missions accredited in the Republic of Moldova
	3.3 Contributing to strengthening education in human rights and freedoms	Ministry of Education, Culture and Research	2018-2021	1. Curriculum developed	Within the limits of approved budget allocations, external sources	Participants in the "5 + 2" negotiation format, UN, Council of Europe, diplomatic missions accredited in the Republic of Moldova
	3.4. Preparing and disseminating information materials about human rights and freedoms in the regions on the left bank of the Dniester river	State Chancellery(Reintegration Policy Bureau), Ombudsman's Office	2018-2021	1. Number of fliers prepared and disseminated	Within the limits of approved budget allocations, external sources	Participants in the "5 + 2" negotiation format, UN, Council of Europe, diplomatic missions accredited in the Republic of Moldova

