

COMPARATIVE TABLE - INSTITUTIONAL CAPACITIES

	Albania	Bosnia and Herzegovina	Croatia	Kosovo	Montenegro	Serbia			« the former Yugoslav Republic of Macedonia »	
						Judiciary	Police	Custom		
Availability of technically and linguistically (including foreign languages) qualified staff	Insufficient		Low	Medium	In general, institutional capacities do not meet the needs.	Low	Insufficient	Low	Medium	
Availability of both specialised and basic technical/legal and foreign language training	Insufficient		Insufficient	Low		Medium	Insufficient	Low	Low	Medium
Availability of proper translation and interpretation facilities	Low		Insufficient	Low		Insufficient	Insufficient	Insufficient	Insufficient	Medium
Availability of proper ICT equipment (fixed telephone/fax/modem lines with authorisation for international dialling, hard/software, e-mail, fast internet connectivity, adequate security levels, mobile/cellular telecommunication means)	Low		Insufficient	Low		Insufficient	Low	Insufficient	Insufficient	Medium
Availability of technical means required for video/telephone conference, including for taking measures of protection in such context (such as audio/video distortion)	Insufficient		Ministry of Interior only	Low		Insufficient	Medium	Insufficient	Insufficient	Medium
Availability and quality of technical means required for special investigative measures (interception, audio/video monitoring, electronic monitoring, satellite monitoring, ...);	Insufficient		Ministry of Interior only	Medium		Insufficient	Insufficient	Insufficient	Insufficient	Medium
Availability of and access to travel budgets (for competent (judicial) authorities willing to assist in the execution of requests abroad, in joint investigation teams, ...);	Insufficient		Low	Medium		Insufficient	Insufficient	Low	Low	Medium
Availability and quality of off-line (paper and electronic) relevant legal documentation	Low		Low	Medium		Insufficient	Insufficient	Medium	Medium	Medium
Availability and quality of a domestic judicial atlas	Insufficient		High	Insufficient		Insufficient	Insufficient	Insufficient	Insufficient	Medium
Access to EJN information	Medium		Insufficient	Insufficient		Insufficient	Insufficient	Insufficient	Insufficient	Medium
Availability and quality of circulars, practical guidelines, best practice manuals, model forms, technical/legal and practical support (please specify whether issued/offered by the central or hierarchical authorities, the Ministry of Justice, Interior or External Affairs, other authorities)	Low		Low	Medium	Insufficient	Low	Low	Low	Medium	
Priority level in answering or executing incoming requests			High	Medium	Medium	Medium	Medium	Medium	Medium	
System for monitoring quality and speed in executing requests	Medium		Medium	Medium	Medium	Low	Low	Insufficient	Medium	
Level and quality of record keeping and statistics (for work flow/load analysis in view of optimized management and allocation of financial, technical, human resources).	Insufficient		Medium	Medium	Medium	Medium	Low	Low	Medium	